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Who Does What Where Exercise in Disaster Risk Reduction in Bosnia and Herzegovina

*First Version
February, 2016*

FOREWORD

Since the catastrophic floods in May 2014, disaster risk reduction (DRR) has gained increased attention in Bosnia and Herzegovina. A number of government institutions, international agencies, scientific organizations and non-governmental organizations are currently in the process of scaling up their DRR programming.

DRR is a cross-cutting issue that relates to development and emergency programming. It requires public awareness, scientific knowledge, community participation, political commitment, supportive legislation, urban planning, technical advice, geospatial risk assessments, building codes, lines of communication, early warning systems, and effective emergency preparedness, disaster response and recovery mechanisms. Close collaboration of policy-makers, scientists, urban planners, engineers, architects, development workers and civil society is a precondition for adopting comprehensive approaches and inventing new solutions. Multi-stakeholder and inter-agency platforms can help mobilize knowledge, skills and resources required for mainstreaming DRR into development and emergency policies, plans and programmes by providing coordination, analysis and advice.

Since DRR requires new collaboration patterns among a wide range of participants, one of the key challenges is to obtain an overview of who does what where in the field of DRR in Bosnia and Herzegovina. For this reason, UN in collaboration with the Ministry of Security and the Embassy of Switzerland in BiH launched a 'who does what where' exercise on the International Day for Disaster Reduction, 13 October 2015. Guidelines and questionnaires were disseminated to participants of the multi-stakeholder meeting. Afterwards, other DRR practitioners submitted their profiles to become part of the first inter-agency mapping exercise.

Although this first version remains a working draft, we hope the institutional/organizational profiles will facilitate better coordination among DRR stakeholders in Bosnia and Herzegovina. In order to provide an accurate picture of the evolving DRR scenario in the country, this publication should remain a living document requiring continuous review and updating. Information included in the publication is shown as received from the partners and the content is the responsibility of each organization. However, the profiles were edited to comply with the guidelines and ensure consistency across the institutions/organizations. For any modification, feedback, suggestion and for new partner profiles please contact Irina Kulenovic (irina.kulenovic@one.un.org), DRR Officer in the United Nations. Special thanks go to those who responded and ensured that their information was up to date.

The deadline for input to the next version of the 'who does what where'-exercise is 31 May, 2016. This version will be translated into local languages, printed and made available online.

This publication is supported by the Embassy of Switzerland in Bosnia and Herzegovina.

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Ministry of Security

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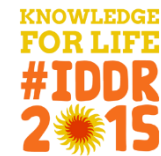
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DISASTER RISK REDUCTION

Who Does What Where Exercise



Guidelines

The objective of this important exercise is to obtain an overview of who does what where in the field of disaster risk reduction (DRR) in Bosnia and Herzegovina. A separate questionnaire has been developed and distributed to relevant organizations / institutions to obtain necessary input from partner organizations. In order to maintain uniformity of information, agencies referred to these guidelines while filling in the questionnaire.

NB: Field numbers refer to the 'Who Does What Where Exercise' questionnaire.

CONTACT DETAILS	
Please provide contact details of your agency / institution	
Field	Guidelines / remarks
DATE AND NAME OF RESPONDER	Please provide the date and the name of the person, who filled in the questionnaire
NAME AND CONTACT DETAILS OF AGENCY	Please provide agency name, abbreviation, postal address, phone number, fax number, and website address - if available
NAME AND CONTACT DETAILS OF HEAD OF AGENCY	Please provide name, exact designation, email address and mobile number of the head of agency in Bosnia and Herzegovina
FOCAL PERSON FOR DRR	Please provide name, exact designation, email address and mobile number of the DRR focal point in Bosnia and Herzegovina

PROFILES	
Kindly note that two agency profiles are required	
Field	Guidelines / remarks
GENERAL AGENCY PROFILE	Please summarize what your agency / institution does in Bosnia and Herzegovina in general

DRR AGENCY PROFILE	Please elaborate on a special profile of your agency's DRR activities. It is important to enter here: <ul style="list-style-type: none"> a. What is being done in the field of DRR b. What is for sure coming up in the field of DRR
Note that due to limitation of space, a maximum of 1000 characters for each of the profiles (general and DRR) apply. Any profile longer than 1000 characters will be cut to fit in the final form.	

TARGET GROUPS	
Please provide detailed information about the targeted population of your DRR activities	
Term	Definition
Target group	Group of people/communities/institutions that will be directly, positively influenced by the programme/project/activities

THEMATIC FOCUS	
Please check off relevant boxes indicating main priorities of ongoing and planned DRR activities of your agency / institution	
Please check off the boxes with: <ul style="list-style-type: none"> - ' ' if your agency is not involved in the corresponding field - '✓' if your agency has some ongoing or planned activities in the corresponding field - '✓✓' if your agency has many ongoing or planned activities in the corresponding field 	
Term	Definition
Disaster response	The provision of emergency services and public assistance during or immediately after a disaster
Contingency planning	Management process that analyses specific potential events of emerging situations that might threaten society and establishes arrangements in advance to enable timely, effective and appropriate responses to such events and situations
Emergency preparedness	The building of capacities of the governments, professional response and recovery organizations, communities and individuals to effectively anticipate, respond to, and recover from, the impacts of hazard events or conditions
Risk assessment and risk mapping	Methodology to determine and map the nature and extent of risk by analysing potential hazards and evaluating existing conditions of vulnerability
Awareness raising activities	Activities raising the common knowledge about disaster risks, the factors that lead to disasters and the actions that can be taken individually and collectively to reduce exposure and vulnerability to hazards

Training and capacity development	The process by which people, organizations and society systematically stimulate and develop their capacities over time including through improvement of knowledge, skills, systems, and institutions
Policy dialogue	Exchange of information and consensus building between the public, private, and civic sectors through leaders who are in a position to make decisions or strongly influence the trajectory of a possible solution to a challenging issue
Structural assessments of infrastructure	Engineering structural assessment of buildings, roads, bridges, dams, etc. to define the vulnerability of infrastructure to hazards
Engineering measures	Any physical construction to reduce or avoid possible impacts of hazards, or application of engineering techniques to achieve hazard-resistance and resilience in structures or systems
Bio-engineering measures	Any measure to reduce or avoid possible impacts of hazards using living plants as building material
Retrofitting of buildings	Reinforcement or upgrading of existing structures to become more resistant and resilient to the damaging effects of hazards
Early warning systems	The set of capacities needed to generate and disseminate timely and meaningful warning information to enable individuals, communities and organizations threatened by a hazard to prepare and to act appropriately and in sufficient time to reduce the possibility of harm or loss
Coordination	The act of creating a homogenous political culture; bringing together and causing agencies / institutions to work together efficiently for a common cause

GEOGRAPHICAL FOCUS	
Please provide information about your field offices and presence in entities/regions/municipalities of Bosnia and Herzegovina	
HUMAN RESOURCE AND FIELD PRESENCE	Please indicate the number of staff involved in DRR activities and location/addresses of field offices
AGENCY GEOGRAPHICAL FOCUS	Please check off boxes ('x') of the municipalities and regions where your agency is currently implementing or planning to implement DRR activities

Agency name ASSOCIATION “RESOURCE AARHUS CENTRE IN BOSNIA AND HERZEGOVINA”

Abbreviation Association “Aarhus Centre in B&H”



CONTACT DETAILS

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Head of Agency: Sabina Jukan
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DRR Focal Person: Sabina Jukan
 Designation: Coordinator of DRR activities
 Email address: koordinator@aarhus.ba
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HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 3-4

Location and addresses of field office(s):

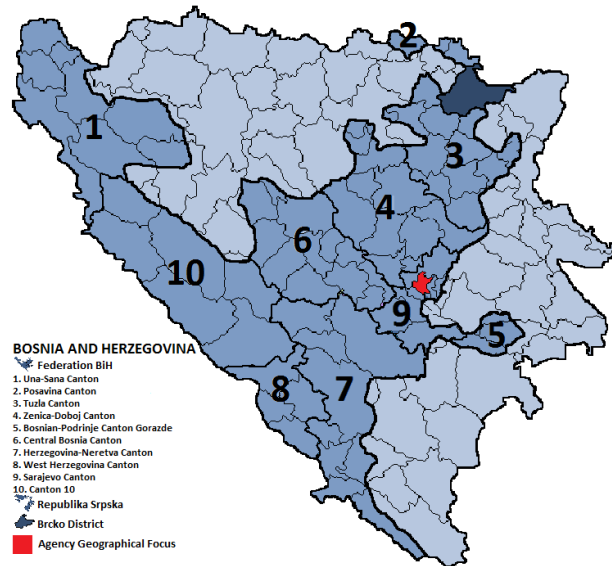
TARGET GROUPS

Municipalities affected by flooding (Zenica, Dobo, Lukavac, Vogosca, Maglaj, Tuzla, Gracanica and the City of Sarajevo) as well as representatives of NGOs from Banja Luka, Tuzla, Lukavac, Dobo, Bugojno, Zenica and Sarajevo, relevant stakeholders involved in the issue of DRR from the Municipality of Vogošća: representatives of civil protection, local communities, schools, the Red Cross and other NGOs, media and citizens.

GENERAL AGENCY PROFILE

Aarhus Centre in Bosnia and Herzegovina was originally established as part of the OSCE project, in cooperation with the City of Sarajevo, in May 2012. In early 2013, the Centre transformed into a non-governmental organization. Its mission is to provide help to authorities to fulfil responsibilities set in the Aarhus Convention, promote the introduction of regulations and methods aimed at providing access to information, public participation and access to justice in environmental matters and act as a conduit between the administration, civil society and public in general. We aim to promote implementation of the Convention by raising awareness and capacity of interested parties and to serve the community by providing advisory and other services (free meeting room premises, access to its environmental library, basic legal advice, mediation with access to information requests, etc.)

PRESENCE



DRR AGENCY PROFILE

In past one year through the project “Strengthening the capacities of Aarhus Centers in DRR in order to enhance awareness of communities” we have organized workshop in Zenica to upgrade knowledge of Aarhus Centers and their partners from NGO sector and municipalities about DRR concepts and approaches, to facilitate exchange of experiences among DRR experts and practitioners and to define priority actions and cooperation modalities of Aarhus Centers, municipalities and other stakeholders related to DRR. Through the same project we have developed an Action plan for strengthening public awareness of DRR in Vogosca together with relevant stakeholders and created posters with alerting signs and actions to be taken by citizens in cases of emergency. Within the project for the promotion of the International Day of DRR, we have prepared and printed schedule for students in elementary schools. We also produced a brochure on natural hazards, floods and landslides and we have organized two workshops about DRR, one with local communities and second with media representatives from Vogosca. In the future we would like to implement other activities from mentioned Plan.

DRR THEMATIC FOCUS AREAS

- Disaster response
- Structural assessments of infrastructure
- Contingency planning
- Engineering measures
- Emergency preparedness
- Bio-engineering measures
- Risk assessment and risk mapping
- Retrofitting of buildings
- Awareness raising activities ✓✓
- Early warning systems ✓
- Training and capacity development ✓
- Coordination ✓
- Policy dialogue ✓
- Others

Agency name **CARITAS SWITZERLAND**

Abbreviation **CaCH**

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DRR Focal Person: Fuad Imamovic
Designation: Project Manager Energy Efficiency
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Telephone number: 00387 61 173 163

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 3

Location and addresses of field office(s):

All activities are steered from the main office in Sarajevo

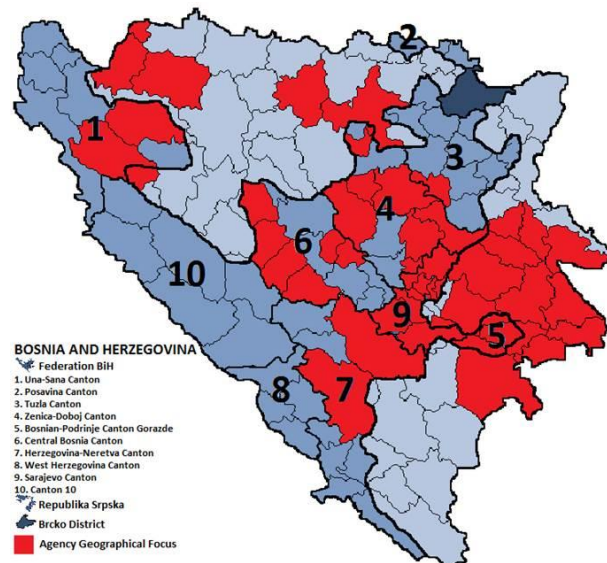
TARGET GROUPS

Small scale agriculture producers in the rural areas of B&H and their associations and cooperatives, relevant local and state authorities in the sectors of agriculture, education and social affairs, members of the Roma communities (particularly children and young adults), communities and people affected by the 2014 floods in B&H, students, staff and education authorities targeted by the energy efficiency activities

GENERAL AGENCY PROFILE

Caritas Switzerland (CaCH) has had a continuous presence in Bosnia & Herzegovina since 1995. Since then the organisation invested an amount of over USD 60 million through various projects and programs related to emergency rehabilitation and long term development. CaCH is well known for what it does and is well connected with other actors in the country. The Pro-gramme Focus is substantiated by long standing and extensive experience in the country, regardless possible necessary adaptations depending changing developments or needs. CaCH has extensive experience in sustainable agriculture, human rights and social inclusion, community building, energy efficiency and durable housing in emergencies. As a crosscutting component, DRR plays an important role in all activities of the organisation in B&H. CaCH aims at positively influencing systemic change with the goal to provide opportunities for people to become part of society and to participate in the market economy. In order to be effective in driving systemic change, CaCH will continue its positive cooperation with government and authorities on the national, regional and local level.

PRESENCE



DRR AGENCY PROFILE

DRR is an integral part of CaCH projects and programs. In the sector of agriculture, through its long term programs in B&H, CaCH significantly reduced socio-economic vulnerabilities of smallholders to disasters and the effects of climate change. Transforming farmers from sustenance to commercial agriculture significantly improved their responsiveness and resilience to natural disasters and strengthened their livelihoods. Additionally CaCH reduces minorities' vulnerability to disasters, such as Roma communities by promotion of inclusion in pre-school and adult education but especially through a durable housing program for the Roma, having a significant impact on the disaster resilience of former slum dwellers. Through projects in energy efficiency on public and household levels, CaCH reduced the use of wood as heating material, conserving natural resources and by that reducing natural degradation leading to mudslides. In the event of severe natural disasters such as the more recent floods in B&H, CaCH also responds with measures that aim at longer term disaster resilience, such as durable housing and drinking water supply.

DRR THEMATIC FOCUS AREAS

Disaster response	✓✓
Structural assessments of infrastructure	✓
Contingency planning	
Engineering measures	✓✓
Emergency preparedness	✓
Bio-engineering measures	
Risk assessment and risk mapping	
Retrofitting of buildings	✓✓
Awareness raising activities	✓
Early warning systems	
Training and capacity development	✓
Coordination	✓
Policy dialogue	✓
Others: Sustainable Agriculture	✓✓



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DRR Focal Person: Biljana Tomic
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Telephone number: 00387 66 443 962

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR:
All personnel of the CPA RS (168) are directly or indirectly engaged on DRR. That includes all the CPA RS employees in the CPA RS headquarters in Istočno Sarajevo as well as in regional offices in Banja Luka, Bijeljina, Doboj, Trebinje and Sokolac.

Location and addresses of field office(s):
Vojvode Radomira Putnika 17, 78000 Banja Luka
Brace Jugovica 1, 74000 Doboj
Knez Ivo od Semberije 47-C, 76000 Bijeljina
Sjeverni logor bb, 89000 Trebinje
Glasinacka bb, 71350 Sokolac

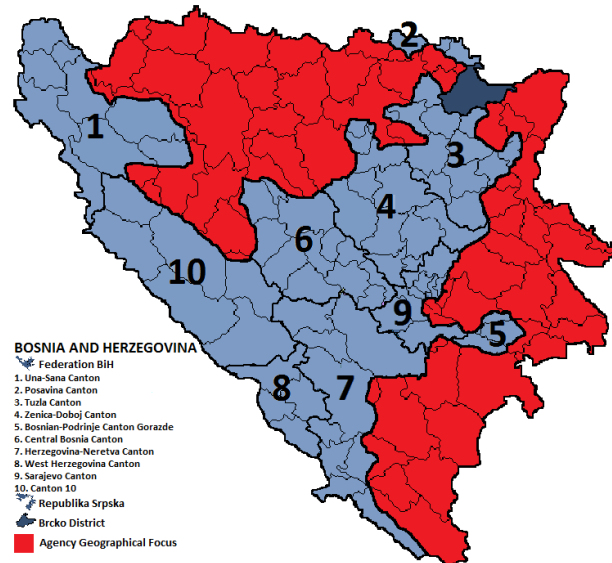
TARGET GROUPS

Organizations and institutions at the RS level, administration of local communities, schools and kindergartens, enterprises and other legal entities.

GENERAL AGENCY PROFILE

Civil Protection Administration of the Republic of Srpska is one of the institutions of the Government of the Republic of Srpska, situated within the Ministry of Interior and financed from the budget of the Republic of Srpska. This institution, according to the Constitution of the Bosnia and Herzegovina, Constitution of the Republic of Srpska and the Law on Protection and Rescue in Emergencies, ensures effective functioning of the protection and rescue/civil protection system in the RS, coordinates activities of protection and rescue actors, coordinates activities between RS protection and rescue actors and actors from Bosnia and Herzegovina, Federation of BiH, Brcko District of BiH, neighboring and other countries, coordinates activities of providing assistance to people endangered by natural or other disaster, implements, directly and through responsible institutions, international cooperation in the field of protection and rescue. Within activities of protection and rescue, it implements preventive, operative and recovery related activities

PRESENCE



DRR AGENCY PROFILE

Activities of the CPA RS in the field of DRR prescribed by the Law are: providing the Protection and Rescue Programme and the Programme for Natural and Other Disaster Reduction in the RS, in line with strategic documents in the field of DRR, following, harmonizing and implementing relevant policy and guidelines, ensuring compliance with laws and other regulations in the field of civil protection in the protection and rescue system, establishing methodology for conducting risk assessments and other documents that belong to the Plan of protection and rescue against natural and other disasters. Programme of protection and rescue is responsible for training and equipping civil protection staff at the level of the Republic of Srpska, collecting and analyzing data on all types of phenomena and hazards that may result in natural and other disasters, organizing and implementing activities of monitoring, informing and warning, implementing plans and programmes for training, provides experts assistance to protection and rescue actors, providing instructions and guidelines for civil protection services of the local communities, participates in protection and rescue actions in case of natural and other disaster, orders implementation of readiness measures, concludes contracts on engagement, etc.

DRR THEMATIC FOCUS AREAS

Disaster response	
Structural assessments of infrastructure	
Contingency planning	
Engineering measures	
Emergency preparedness	✓✓
Bio-engineering measures	
Risk assessment and risk mapping	✓✓
Retrofitting of buildings	
Awareness raising activities	✓✓
Early warning systems	✓✓
Training and capacity development	✓✓
Coordination	✓✓
Policy dialogue	✓
Others	

CONTACT DETAILS

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 Designation: Project Manager
 Email address: senad.kapetanovic@crs.org
 Telephone number: 00387 61 149 249

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 4
 Location and addresses of field office(s):

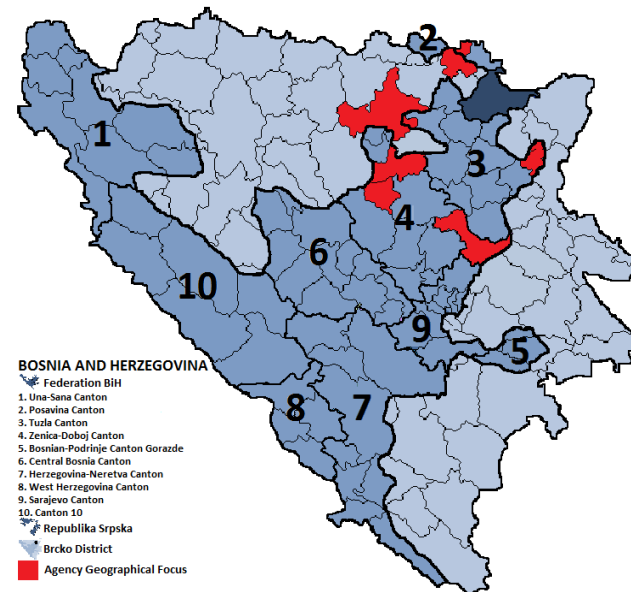
TARGET GROUPS

Municipal departments for urban planning, municipal Civil Protection officers, key infrastructure institutions (Electric Utility, Health, Fire Station, Schools, Local NGO, Media, Veterinarian Stations and others) and Local Communities.

GENERAL AGENCY PROFILE

Catholic Relief Services is an International humanitarian organization based in Baltimore, Maryland, US, founded in 1943. CRS has programs in over 93 countries worldwide. The mission of the agency is to assist the poor and disadvantaged and to support development of people and communities around the globe. Our EMECA Regional strategy 2013-2018 for Bosnia and Herzegovina has five program areas: Emergency Response and Recovery, Agriculture Livelihoods, Education, Peace Building and Urban and Peri-Urban Livelihoods. The biggest CRS program areas in BiH are: Shelter and Infrastructure Recovery including the Social Housing, Peacebuilding, Social and Economic integration through livelihoods and urban peri-urban livelihoods.

PRESENCE



DRR AGENCY PROFILE

CRS started its DRR program as a disaster response to flooding in May 2014. Reinforcements and upgrading was executed in repair of existing structures to become more resistant and resilient to damaging effects. In addition to this, a set of workshops has been conducted with key stakeholders in five municipalities, aiming to develop programs and plans (preparedness, contingency) for critical facilities leading to strengthened capabilities to prevent and respond to disasters. CRS implemented these activities under USAID-funded Community Economic Strengthening through Action (CESTA), which is composed of 26 medium infrastructure projects, 26 small infrastructure projects and DRR activities related to DRR municipal trainings and development of Flooding Prevention Plans for key municipal infrastructure institutions. Some of the implemented measures, which will come as a result of developed Prevention plans, would be jointly implemented with key institutions. In coming period CRS will continue to work in five municipalities to develop a Municipal DRR/M Action Plan, which would be partly budgeted in municipal annual budgets based on clear priority.

DRR THEMATIC FOCUS AREAS

Disaster response	✓✓
Structural assessments of infrastructure	
Contingency planning	✓✓
Engineering measures	✓✓
Emergency preparedness	✓✓
Bio-engineering measures	
Risk assessment and risk mapping	✓
Retrofitting of buildings	✓✓
Awareness raising activities	✓✓
Early warning systems	✓✓
Training and capacity development	✓✓
Coordination	✓
Policy dialogue	
Others	



CONTACT DETAILS

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DRR Focal Person: Fatima Krivosija
 Designation: PPO
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 Telephone number: 00387 61 927 916

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 3-5
 Location and addresses of field office(s):

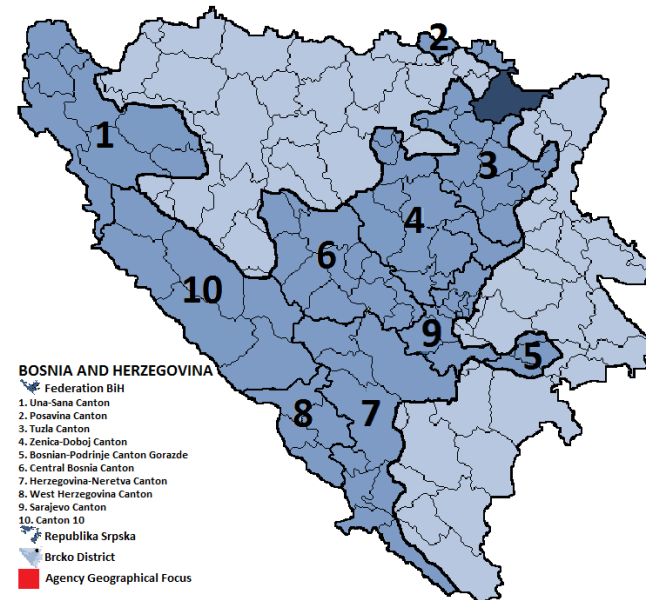
TARGET GROUPS

Households in flooded areas in the North part of BiH, representatives of state and entity ministries, three water agencies, civil protection agencies, two entities hydro-meteorological institutes, municipalities, utility companies, private companies that are executing water projects in BiH.

GENERAL AGENCY PROFILE

The Embassy of the Kingdom of the Netherlands has the following departments: Development Cooperation, Economy and Trade, Culture and Education and Consular Department. Activities related to DRR are part of the Development Cooperation Department while DDR Team comes from the Netherlands Enterprise Agency - RVO.

PRESENCE



DRR AGENCY PROFILE

Dutch Risk Reduction Team (DRR Team) is team of 3-5 experts that advises governments on how to resolve urgent water issues related to flood risks, water pollution and water supply, to prevent disasters or to rebuild after water related disasters. BiH MOFTER submitted request for DRRT assistance and it is expected that mission (7-10 days) should take place in March 2016. The Government of the Kingdom of the Netherlands provided contribution through the Dutch Red Cross to the International Federation of the Red Cross (IFRC), implemented by the IFRC and Red Cross partners in BiH. This contribution amounts: EUR 210.000, - (IFRC Appeal) + EUR 40.000 for the DREF. It was focusing at providing primary help to the floods-affected persons with their return to their homes, and after that on providing them with livelihood support. In cooperation with NWP (Netherlands Water Platform) and BiH MOFTER Ministry of Foreign Trade and Economic Relations) the Embassy organized a seminar “Dutch solutions for water problems” focusing on: flood risk management; early warning system and solutions for waste water on 31 March 2015.

DRR THEMATIC FOCUS AREAS

Disaster response	✓
Structural assessments of infrastructure	
Contingency planning	
Engineering measures	
Emergency preparedness	✓✓
Bio-engineering measures	
Risk assessment and risk mapping	✓✓
Retrofitting of buildings	
Awareness raising activities	
Early warning systems	✓✓
Training and capacity development	✓✓
Coordination	✓
Policy dialogue	✓
Others	

Agency name EMBASSY OF JAPAN IN BOSNIA AND HERZEGOVINA
Abbreviation



CONTACT DETAILS

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 Telephone number:

DRR Focal Person: Kazumasa Miyazaki
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HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR:
 Location and addresses of field office(s):

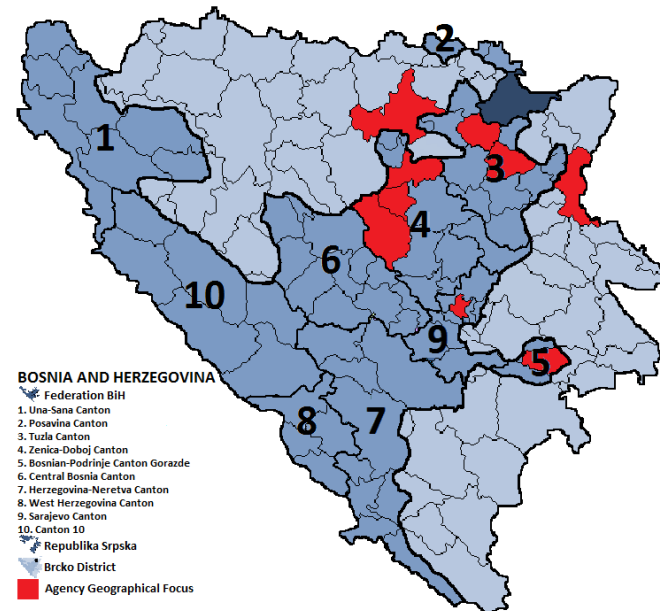
TARGET GROUPS

9 local governments (Doboj, Gorazde, Maglaj, Srebrenik, Tuzla, Vogosca, Zenica, Zvornik, Zepce) in flood- and landslide affected areas and will have indirect outreach to more than 488,000 citizens in target localities., entity and state institutions.

GENERAL AGENCY PROFILE

The Japanese Government recognized Bosnia and Herzegovina as a state on 23 January, 1996, and established diplomatic relations on 9 February. Japan, along with other donors and international organizations, provides Bosnia and Herzegovina with assistance aimed at promoting ethnic reconciliation and economic stabilization, which will be the foundation for the consolidation of peace in Bosnia and Herzegovina. Japan’s Official Development Assistance (ODA) to Bosnia and Herzegovina which had been previously focused on the hardware type of cooperation for post-conflict reconstruction—i.e., the reconstruction of socio-economic infrastructure and the improvement of facilities related to Basic Human Needs in fields such as health, education, etc., At present it has been reoriented toward the software type of cooperation, such as capacity building in various institutions of Bosnia and Herzegovina.

PRESENCE



DRR AGENCY PROFILE

Responding to the longer-term country needs related to disaster risk alleviation the project aims to strengthen capacities of local governments in Bosnia and Herzegovina for landslide risk mitigation, thus contribute to safety of the population and infrastructure in target areas, as well as to sustainability of development investments. Specifically, the intervention will provide support to 9 landslide and flood-affected local governments to remediate and stabilize landslides through specific risk-reduction investments, as well as strengthen their landslide management and monitoring capacities.

DRR THEMATIC FOCUS AREAS

- Disaster response ✓✓
- Structural assessments of infrastructure ✓
- Contingency planning ✓✓
- Engineering measures ✓✓
- Emergency preparedness ✓✓
- Bio-engineering measures ✓
- Risk assessment and risk mapping ✓✓
- Retrofitting of buildings ✓
- Awareness raising activities ✓✓
- Early warning systems ✓
- Training and capacity development ✓✓
- Coordination ✓✓
- Policy dialogue ✓
- Others

Agency name EMBASSY OF SWITZERLAND IN IN BOSNIA AND HERZEGOVINA

Abbreviation

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<https://www.eda.admin.ch/bosnia-and-herzegovina>

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Designation: Director of Cooperation
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Telephone number:

DRR Focal Person: Almir Tanovic
Designation: Programme Officer
Email address: almir.tanovic@eda.admin.ch
Telephone number: 00387 66 512 465

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 2
Location and addresses of field office(s):
Liaison Office Banja Luka, Vase Pelagica 15,
78000 Banja Luka

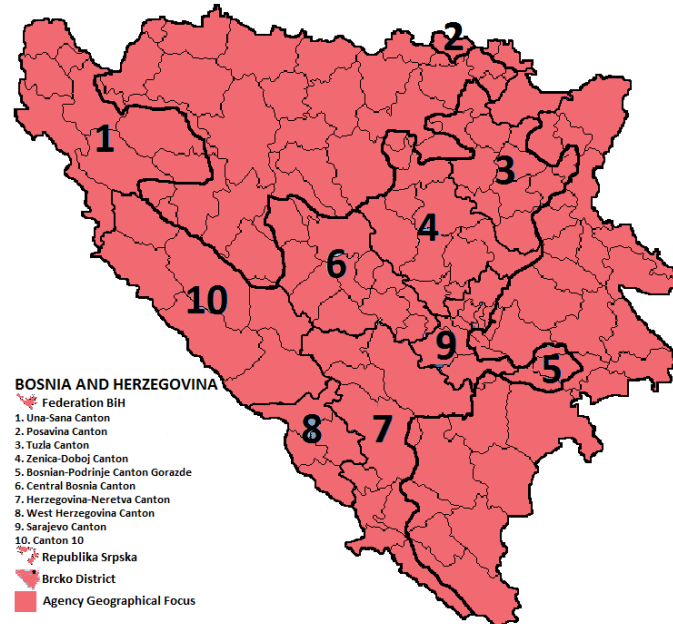
TARGET GROUPS

Governments at all levels, institutions, civil protection,
NGOs, private sector.

GENERAL AGENCY PROFILE

Swiss Cooperation Programme in Bosnia and Herzegovina aims to support the ongoing transition and European integration process through contributing to improvements in: political stability, security and functioning democratic structures and processes; private sector based economic development and employment generation; functioning public sector and improved service delivery for all BiH citizens. The Swiss Development Programme in Bosnia and Herzegovina is currently focusing its support on five main domains: Local Governance & Municipal Services, Health, Economy and Employment, Migration Partnership, and Regional Cooperation. Special attention is given to gender and good governance as transversal issues.

PRESENCE



DRR AGENCY PROFILE

Switzerland support DRR efforts with concrete actions such as providing technical support and quality assurance by the DRR/DRM expert, out of the Swiss Humanitarian Aid experts' pool, to the UN Country Team in BiH. Moreover, additional funds are allocated for concrete DRR/DRM actions in public and private sector which is managed by the Embassy of Switzerland in BiH. Switzerland also supports DRR activities in private sector with support to MarketMakers project's activities and implementation of DRR/DRM measures in municipal business zones. Switzerland will provide support for upgrading systems and introducing prevention measures of the water and sewerage disposal systems in Tuzla and Zenica.

DRR THEMATIC FOCUS AREAS

Disaster response	✓✓
Structural assessments of infrastructure	✓✓
Contingency planning	✓
Engineering measures	✓
Emergency preparedness	✓✓
Bio-engineering measures	
Risk assessment and risk mapping	✓✓
Retrofitting of buildings	
Awareness raising activities	✓✓
Early warning systems	✓✓
Training and capacity development	✓✓
Coordination	✓✓
Policy dialogue	✓✓
Others	

Agency name DELEGATION OF THE EUROPEAN UNION TO BIH
Abbreviation EUD



CONTACT DETAILS

Postal address: Skenderija 3 A, 71 000 Sarajevo
 Telephone number: 00387 33 254 787
 Fax number: 00387 33 666 037
 URL/website: www.europa.ba

Head of Agency: Lars-Gunnar Wigemark
 Designation: Head of Delegation
 Email address:
 Telephone number:

DRR Focal Person: Brigitte Kuchar
 Designation: Programme manager
 Email address: brigitte.kuchar@eeas.europa.eu
 Telephone number:

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR:
 Location and addresses of field office(s):

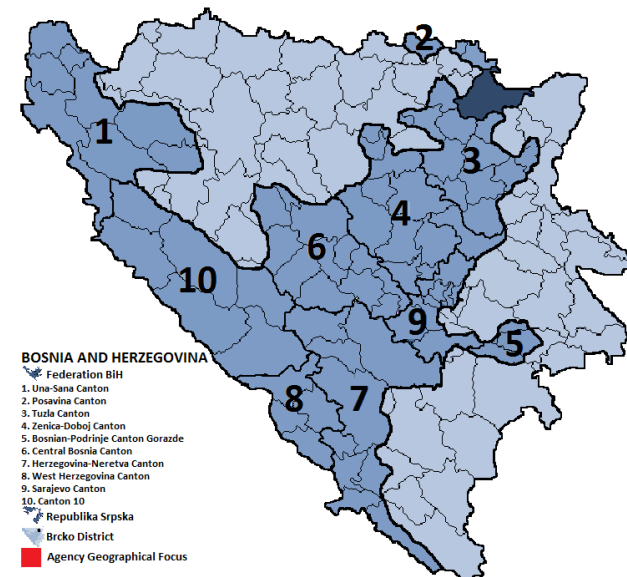
TARGET GROUPS

Bosnia and Herzegovina level – Ministry of Security (Sector for Civil Protection)
 Entity and district level authorities in charge of civil protection

GENERAL AGENCY PROFILE

The 28 Member States of the European Union fully and firmly support Bosnia and Herzegovina’s EU perspective as a future member state of the European Union, consistent with the Thessaloniki Declaration of 2003. Along with international partners, it is the EU’s aim to support and embed a stable and viable Bosnia and Herzegovina, co-operating peacefully with its neighbors and irreversibly on track towards EU membership. EU membership for Bosnia and Herzegovina is firmly tied to the sovereignty, unity and territorial integrity of the country. The EU has set out its strategy towards Bosnia and Herzegovina in the European Council conclusions of March 2011 and the successive reinforcing conclusions. Since September 2011 we have installed a reinforced and comprehensive presence in the country combining the assets of the European Commission, the European External Action Service, through the EUSR office. The EU military force EUFOR ALTHEA remains present in Bosnia and Herzegovina.

PRESENCE



DRR AGENCY PROFILE

The EUD will support the development of civil protection through a series of large-scale practical exercises, provide the relevant institutions with necessary specialised equipment, assist the country in the accession process to European Union Civil Protection Mechanism and improve the Disaster Risk Reduction programmes in the field of civil protection. This will help to reinforce civil protection sector in BiH for proper emergency response to natural and man-made disasters observing the best regional and European practices. The Action will contribute to reducing vulnerability at each phase of the disaster management cycle (prevention-preparedness-response-recovery) at all levels in BiH. The Agency is engaged in continuous policy dialogue with relevant authorities in the water sector to support implementation of the BiH Action Plan for flood protection and river management 2014-2017. The Agency supports both flood prevention structural and non-structural measures, such as the development of floods hazard and floods risk maps for the whole territory of BiH, early warning systems as well as the reconstruction of flood prevention infrastructure in high risk areas.

DRR THEMATIC FOCUS AREAS

Disaster response	✓✓
Structural assessments of infrastructure	
Contingency planning	
Engineering measures	✓✓
Emergency preparedness	
Bio-engineering measures	
Risk assessment and risk mapping	✓✓
Retrofitting of buildings	
Awareness raising activities	
Early warning systems	✓✓
Training and capacity development	✓✓
Coordination	
Policy dialogue	✓✓
Others	



CONTACT DETAILS

Postal address: Camp Butmir Sarajevo, 71210 Ilidza
 Telephone number: 0038733 495 657/cell 0038762 348 868
 Fax number:
 URL/website:

Head of Agency:
 Designation:
 Email address:
 Telephone number:

DRR Focal Person:
 Designation:
 Email address:
 Telephone number:

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: None, only experts in Disaster Relief
 Location and addresses of field office(s): None

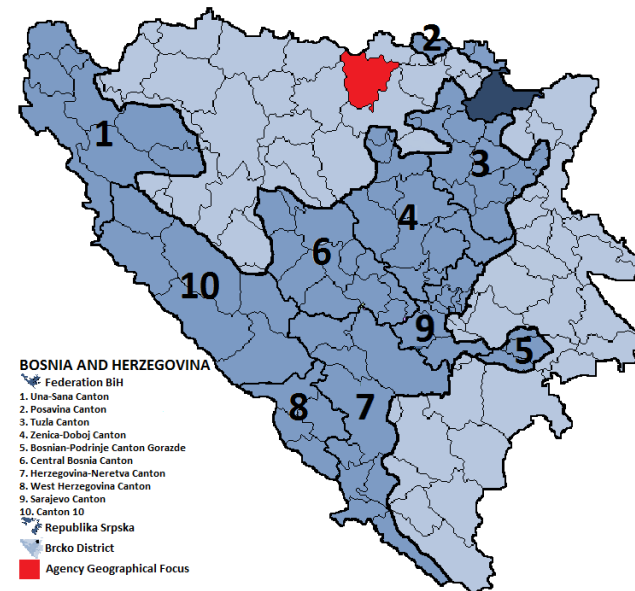
TARGET GROUPS

Armed forces of Bosnia and Herzegovina

GENERAL AGENCY PROFILE

The overall goal is to provide Capacity Building and Training to the Armed Forces of Bosnia and Herzegovina (AFBiH), supporting them in their progression towards NATO standards, provide deterrence and continued compliance with the responsibility to fulfil the role specified in Annexes 1A and 2 of the Dayton/Paris Agreement (General Framework Agreement for Peace in BiH) and to contribute to a safe and secure environment in BiH. In line with our mandate, we tent to achieve core tasks in the OHR's Mission Implementation Plan and the Stabilization and Association Process (SAP).

PRESENCE



DRR AGENCY PROFILE

We are more involved in Disaster Relief Operations.

DRR THEMATIC FOCUS AREAS

Disaster response	✓✓
Structural assessments of infrastructure	✓✓
Contingency planning	✓✓
Engineering measures	✓✓
Emergency preparedness	✓✓
Bio-engineering measures	
Risk assessment and risk mapping	✓
Retrofitting of buildings	✓
Awareness raising activities	
Early warning systems	
Training and capacity development	✓✓
Coordination	✓
Policy dialogue	✓
Others	

CONTACT DETAILS

Postal address: Zmaja od Bosne bb, Sarajevo
 Telephone number: 00387 33 293 558
 Fax number:
 URL/website: www.fao.org;
<http://www.fao.org/europe.en>

Head of Agency: Vladimir O. Rakhmanin
 (non-resident head of agency)
 Designation: FAO Regional Representative for
 Europe and Central Asia
 Email address: vladimir.rakhmanin@fao.org
 Telephone number:

DRR Focal Person: Vlado Pijunovic
 Designation: Agriculture Economist/National
 Project Officer
 Email address: vlado.pijunovic@fao.org
 Telephone number: 00387 61 897 130

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 1
 Location and addresses of field office(s): Sarajevo

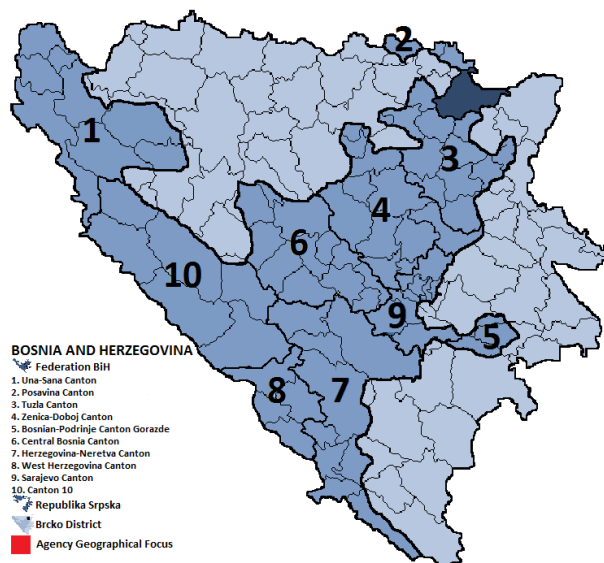
TARGET GROUPS

Farmers; Farmers Associations; Agriculture Cooperatives, Local governments; Entity governments; BiH level authorities

GENERAL AGENCY PROFILE

Achieving food security for all is at the heart of FAO's efforts – to make sure people have regular access to enough high-quality food to lead active, healthy lives. FAO's three main goals are: the eradication of hunger, food insecurity and malnutrition; the elimination of poverty and the driving forward of economic and social progress for all; and, the sustainable management and utilization of natural resources, including land, water, air, climate and genetic resources for the benefit of present and future generations. To meet the demands posed by major global trends in agricultural development and challenges faced by member nations, FAO has identified key priorities on which it is best placed to intervene and where the Organization is concentrating its efforts in striving to achieve its vision and global goals. FAO's strategic objectives are: 1) Help eliminate hunger, food insecurity and malnutrition; 2) Make agriculture, forestry and fisheries more productive and sustainable; 3) Reduce rural poverty; 4) Enable inclusive and efficient agricultural and food systems and 5) Increase the resilience of livelihoods to threats and crises.

PRESENCE



DRR AGENCY PROFILE

FAO seeks to increase the resilience of livelihoods to threats and crises that affect agriculture, food and nutrition, focusing on three major areas: a) natural hazards and related disasters such as floods, droughts and earthquakes; b) food chain threats caused by plant pests and diseases and animal diseases, as well as food safety threats such as radio nuclear contamination or avian flu; and c) conflicts and protracted crises. FAO supports countries' efforts to strengthen communities' resilience and reduce their exposure to risk, thus preventing disasters from happening. When disasters are unavoidable, FAO assists them in reducing the resulting damage and loss and ensuring that governments, communities, households and the private sector are well prepared to respond to the emergency and cope with future hazards. In BiH, during 2015, FAO has implemented a project entitled "Capacity Building Needs Analysis for Emergency Preparedness and DRR/DRM Planning", supporting the needs assessment, implementation and strengthening of the DRR/DRM framework into the Agriculture, Forestry and Water Management sector at all levels in BiH. A new FAO regional DRR/M project started in January 2016, has the objective of increasing the resilience of farming communities to natural hazards, to strengthen institutional mechanisms with improved technical capacities, tools and methods in the Ministries of Agriculture in Western Balkan countries including BiH.

DRR THEMATIC FOCUS AREAS

Disaster response	✓✓
Structural assessments of infrastructure	
Contingency planning	✓✓
Engineering measures	
Emergency preparedness	✓✓
Bio-engineering measures	
Risk assessment and risk mapping	✓✓
Retrofitting of buildings	
Awareness raising activities	✓✓
Early warning systems	✓✓
Training and capacity development	✓✓
Coordination	✓
Policy dialogue	✓✓
Others	

Agency name FEDERAL ADMINISTRATION OF CIVIL PROTECTION

Abbreviation FACP

CONTACT DETAILS

Postal address: Vitomira Lukića 10
Telephone number: 0387 33 779-459
Fax number: 0387 33 779-499
URL/website: <http://www.fucz.gov.ba>

Head of Agency: Fahrudin Solak
Designation: Director
Email address: fahrudin.solak@fucz.gov.ba
Telephone number: 00387 61 787 021

DRR Focal Person: Dalila Efendic
Designation: assistant director
Email address: dalila.efendic@fucz.gov.ba
Telephone number: 00387 62 854 097

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: approx. 230
Location and addresses of field office(s): all the cantons of the Federation of BiH

TARGET GROUPS

Whole population of Federation of BiH

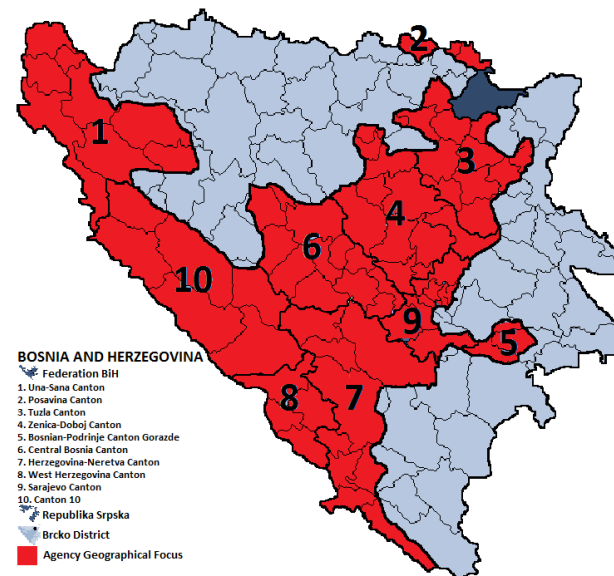
GENERAL AGENCY PROFILE

Federal Administration of Civil Protection conducts activities related to protection and rescue in accordance with the Law of protection and rescue of people and material goods from natural and other disasters in Bosnia and Herzegovina. As well as in the field of fire protection and fire-fighting and in the field of demining and removal of non-explosive demolition means.

DRR AGENCY PROFILE

Federal administration of civil protection in terms of past and ongoing DRR activities conducted seminars, exercises and trainings in cooperation with UNDP, EC AAND EUCP.

PRESENCE



DRR THEMATIC FOCUS AREAS

Disaster response	✓✓
Structural assessments of infrastructure	
Contingency planning	✓✓
Engineering measures	
Emergency preparedness	✓
Bio-engineering measures	
Risk assessment and risk mapping	✓
Retrofitting of buildings	
Awareness raising activities	
Early warning systems	
Training and capacity development	✓✓
Coordination	
Policy dialogue	
Others	

Agency name GEOLOGICAL SURVEY OF THE REPUBLIC OF SRPSKA – B&H
Abbreviation GSRS



CONTACT DETAILS

Postal address: 75400, Zvornik, Vuka Karadžića street No. 120
 Telephone number: 00 387 56 210 413
 Fax number: 00 387 56 215 795
 URL/website: www.geozavodrs.com

Head of Agency: Dragan Mitrović
 Designation: Director
 Email address: d.mitrovic@teol.net
 Telephone number: 00 387 65 654 553

DRR Focal Person: Dragan Mitrović
 Designation: Director
 Email address: d.mitrovic@teol.net
 Telephone number: 00 387 65 654 553

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 8
 Location and addresses of field office(s):

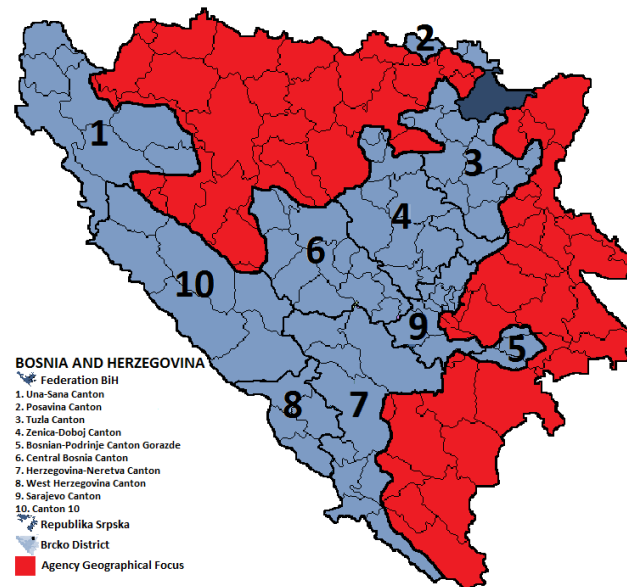
TARGET GROUPS

Government of the Republic of Srpska, general population.

GENERAL AGENCY PROFILE

The Survey deals with the basic geological explorations of special importance for the Republic of Srpska. The basic geological explorations are executed in accordance with Long-term Strategy of the basic geological explorations. The Survey prepares Long-term Strategy of the basic geological researches for the ten year period, adopted by the National Parliament of the Republic of Srpska. The Institute also prepares basic geological, hydrogeological, engineering geological, seism tectonic and other geological maps. Additionally, the Survey prepares geological maps for spatial planning, construction works, mining and other activities in the fields of mining, forestry, agriculture, water management and urbanization.

PRESENCE



DRR AGENCY PROFILE

We are working on a Landslide database, landslide susceptibility and development of hazard and risk maps.

DRR THEMATIC FOCUS AREAS

Disaster response	
Structural assessments of infrastructure	
Contingency planning	✓
Engineering measures	✓
Emergency preparedness	✓
Bio-engineering measures	
Risk assessment and risk mapping	✓✓
Retrofitting of buildings	
Awareness raising activities	✓✓
Early warning systems	✓
Training and capacity development	✓✓
Coordination	✓✓
Policy dialogue	
Others	

Abbreviation

CONTACT DETAILS

Postal address: Zmaja od Bosne 74/2, 71000, Sarajevo
 Telephone number: 00387 33 942 290
 Fax number:
 URL/website: www.helvetas.org

Head of Agency: Andrew Wilson
 Designation: Country Representative/Project Manager
 Email address: andrew.wilson@helvetas.org
 Telephone number:

DRR Focal Person
 Designation:
 Email address:
 Telephone number:

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 4
 Location and addresses of field office(s):
 Crnogorčevića br. 5, 75000 Tuzla, Bosnia and Herzegovina

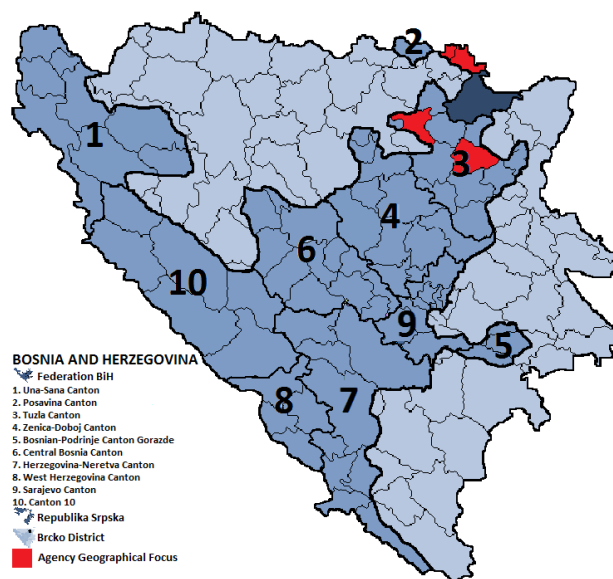
TARGET GROUPS

Our current activities focus on 3 municipal business zones, and one customs terminal in the North East of BiH. The main beneficiaries of our work are the employees of companies located in municipal business zones. Secondary beneficiaries are people (particularly agricultural producers) who also benefit from improved flood protection and better DRR policies/implementation at the municipal level.

GENERAL AGENCY PROFILE

HELVETAS Swiss Intercooperation is Switzerland’s largest non-denominational, independent development organization. In BiH, HELVETAS partners with Kolektiv d.o.o to implement the MarketMakers project targeting youth employment. The project is funded by the Government of Switzerland as part of its larger Youth Employment Portfolio.

PRESENCE



DRR AGENCY PROFILE

HELVETAS Swiss Intercooperation is active in DRR both in Switzerland (part of Swiss NGO DRR platform and backstopping for SDC), and in many of our target countries. In Bosnia and Herzegovina, the MarketMakers project was initially active in DRR in late 2014 when we worked with 3 companies in the food sector to help them provide support to their suppliers (farmers) who needed to re-establish production for 2015. Since mid-2015 we have been working to support better DRR for economic infrastructure critical to employment in flood affected regions. The initial goal of our intervention is to protect jobs and stimulate new investment in business zones by investing in flood protection infrastructure and by starting a dialogue between municipal governments, business zone management and employers about DRR. The final goal of our intervention is to promote the concept that investments in both hard and soft DRR infrastructure by governments is a wise investment that leads to greater employment.

DRR THEMATIC FOCUS AREAS

- Disaster response
- Structural assessments of infrastructure
- Contingency planning
- Engineering measures ✓
- Emergency preparedness
- Bio-engineering measures
- Risk assessment and risk mapping
- Retrofitting of buildings ✓
- Awareness raising activities ✓
- Early warning systems
- Training and capacity development ✓
- Coordination
- Policy dialogue ✓
- Others

Agency name INTERNATIONAL COMMITTEE OF THE RED CROSS
Abbreviation ICRC



CONTACT DETAILS

Postal address: Soukbunar 5, 71000 Sarajevo
 Telephone number: 00387 33 56 56 50
 Fax number: 00387 33 56 56 60
 URL/website: www.icrc.org/ba

Head of Agency: Zeljko Filipovic
 Designation: Head of Delegation
 Email address: zfilipovic@icrc.org
 Telephone number: 00387 61 132 281

DRR Focal Person: Elmir Camic
 Designation: Communication Officer / Assistant to HoD
 Email address: ecamic@icrc.org
 Telephone number: 00387 60 325 02 16

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: No staff directly involved in DRR

Location and addresses of field office(s): No field offices, but in cases of emergency activities would be provided jointly with the RCSBiH infrastructure.

TARGET GROUPS

Families separated as a consequence of natural disasters;
 Population affected by landmines and moving of minefields caused by natural disasters.

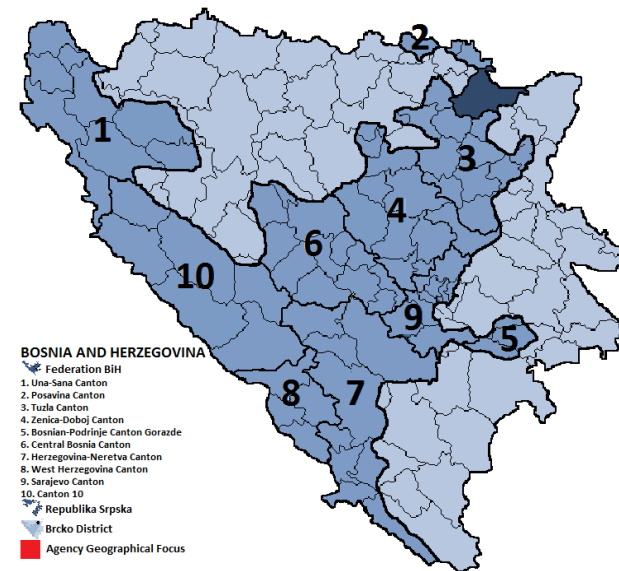
GENERAL AGENCY PROFILE

Activities of the ICRC Delegation in Sarajevo are mainly directed to resolving the fate and whereabouts of missing persons, as well as supporting their families. In that regard, the ICRC is providing expertise, technical and financial support to all relevant actors in the field of legal framework, management of data on missing persons, and psycho-social support to their families. The ICRC also supports the Red Cross Society of BiH (RCSBiH) in all its activities, particularly in the Mine Action and in efforts related to the Restoring Family Links (RFL) programme. Another focus is the guidance and assistance to national authorities in endorsing and implementing the International Humanitarian Law.

DRR AGENCY PROFILE

As demonstrated during the floods in 2014, the ICRC can provide its expertise and support related to the Mine Action by raising awareness about minefields moved by natural disasters and providing RFL services for cases when families have been separated during natural disasters. Both activities were conducted jointly with the infrastructure of the RCSBiH. In cases of emergency, the ICRC provides additional financial and technical support to DRR activities of the RCSBiH and its structure. It also participates in the coordination of activities within the Red Cross Movement in BiH.

PRESENCE



DRR THEMATIC FOCUS AREAS

Disaster response	
Structural assessments of infrastructure	
Contingency planning	✓✓
Engineering measures	
Emergency preparedness	✓✓
Bio-engineering measures	
Risk assessment and risk mapping	
Retrofitting of buildings	
Awareness raising activities	✓
Early warning systems	
Training and capacity development	✓
Coordination	✓✓
Policy dialogue	✓✓
Others	

CONTACT DETAILS

Postal address: Zmaja od Bosne bb, 71000 Sarajevo
 Telephone number: 00387 33 293 585
 Fax number: 00387 33 293 598
 URL/website:

Head of Agency: Mr. Antonio Graziosi
 Designation: Director DWT/CO Budapest
 Email address: graziosi@ilo.org
 Telephone number:

DRR Focal Person: Mr. Mauricio Dierckxsens
 Designation: Senior Employment Specialist
 Email address: dierckxsens@ilo.org
 Telephone number:

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 12
 Location and addresses of field office(s):

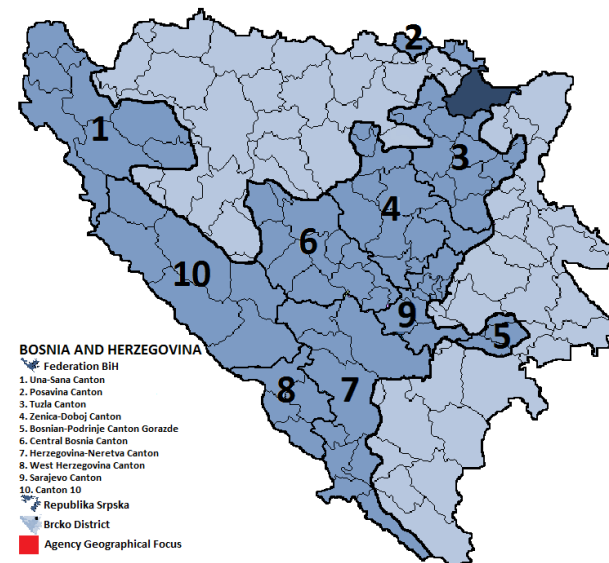
TARGET GROUPS

Businesses (private sector) on flooded areas (81 municipality), employer organizations (FBiH, RS and BD), emergency policy makers (entity and local governments), insurance companies and regulators.

GENERAL AGENCY PROFILE

The International Labour Organization (ILO) is devoted to promoting social justice and internationally recognized human and labour rights, pursuing its founding mission that labour peace is essential to prosperity. Today, the ILO helps advance the creation of decent work and the economic and working conditions that give working people and business people a stake in lasting peace, prosperity and progress. Its main aims are to promote rights at work, encourage decent employment opportunities, enhance social protection and strengthen dialogue on work-related issues. ILO serves its tripartite constituents - and society as a whole - in a variety of ways, including: formulation of international policies and programmes to promote basic human rights, improve working and living conditions, and enhance employment opportunities, creation of international labour standards backed by a unique system to supervise their application, an extensive programme of international technical cooperation formulated and implemented in an active partnership with constituents, to help countries put these policies into practice in an effective manner, training, education and research activities to help advance all of these efforts.

PRESENCE



DRR AGENCY PROFILE

ILO supports an employment-centred recovery from natural and man-made disasters while promoting decent work and social justice as key drivers of social cohesion and reconstruction. In the aftermath of a disaster, the ILO provides direct support to governments and social partners in undertaking a Post-Disaster Needs Assessments (PDNA) of the 'Employment, Livelihoods and Social Protection' sector. The ELSP sector assessment compliments earlier humanitarian livelihoods assessments and links disaster recovery with national development objectives. It also helps to identify actions and policies needed to provide affected populations with immediate opportunities to generate income as well as to facilitate an enabling environment to promote decent employment in the medium and long term. In response to the 2014 Southeast Europe Floods, the ILO deployed a team of experts from its offices in Geneva and Budapest to support the Government of Bosnia and Herzegovina to undertake in collaboration with the UN agencies, the European Union and the World Bank a Recovery Needs Assessment (RNA).

DRR THEMATIC FOCUS AREAS

Disaster response	
Structural assessments of infrastructure	
Contingency planning	✓✓
Engineering measures	
Emergency preparedness	✓✓
Bio-engineering measures	
Risk assessment and risk mapping	
Retrofitting of buildings	
Awareness raising activities	
Early warning systems	
Training and capacity development	✓✓
Coordination	
Policy dialogue	✓✓
Others	

Agency name THE PROGRAMME FOR PREVENTION, PREPAREDNESS AND RESPONSE TO FLOODS IN THE WESTERN BALKANS AND TURKEY

Abbreviation IPA FLOODS



CONTACT DETAILS

Postal address: Technical Secretariat, c/o Italian Civil Protection Department, Ulpiano 11, 00193 Rome, /Italy
 Email: ipafloods@protezionecivile.it
 Telephone number: 0039 (0)6 682 026 74
 Fax number: 0039 (0)6 682 028 11
 URL/website: <http://ipafloods.ipacivilprotection.eu>

Head of Agency: Luigi D'Angelo
 Designation: Programme Director
 Email address: luigi.dangelo@protezionecivile.it
 Telephone number: 0039 (0)6 682 026 74

DRR Focal Person
 Designation:
 Email address:
 Telephone number:

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR:
 Location and addresses of field office(s):

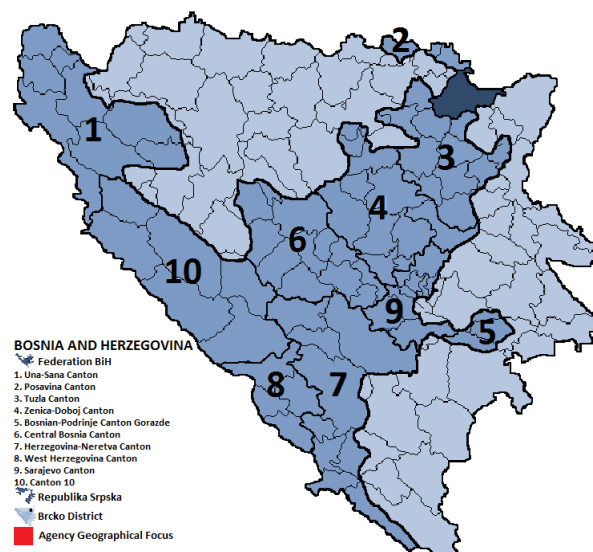
TARGET GROUPS

Ministry of Security, Ministry of Foreign Trade and Economic Relations

GENERAL AGENCY PROFILE

The Programme for Prevention, Preparedness and Response to Floods in the Western Balkans and Turkey (the "Programme" or "IPA FLOODS") - funded by the European Commission DG ECHO through the Instrument for Pre-Accession Assistance (IPA) - is intended to increase beneficiaries' capacity to ensure proper flood risk management at national, regional and EU levels. IPA FLOODS is composed of two closely interrelated Lots. Lot 1 – started on 1 January 2015 and running until 31 December 2016 – has a budget of almost 2 million EURO and is aimed to: a) increase beneficiaries' capability to develop effective national civil protection systems and collaborate in a coherent manner in dealing with floods at regional/European level; b) support beneficiaries in becoming better prepared to cope with the challenges posed by approximation to/implementation of the EU Floods Directive. Lot 2 – started in July 2015 with an implementation period of 30 months and a budget of almost 4 million EURO – is aimed to contribute to increasing beneficiaries' capability to develop effective national civil protection systems and collaborate in a coherent manner in dealing with floods at regional/European level (prevention, preparedness and response).

PRESENCE



DRR AGENCY PROFILE

IPA FLOODS supports capacity building (including the provision of equipment and training) for flood response preparedness through the establishment of multinational Civil Protection Modules for "Flood Rescue using Boats" (Lot 1), "High Capacity Pumping" and "Flood Containment" (Lot 2) in line with the requirements for Civil Protection Modules set forth under the Union Civil Protection Mechanism. In this context, the Programme promotes also the development of models of protocols for border-crossing and Host Nation Support according to the EU Guidelines on Host Nation Support. Furthermore, IPA FLOODS plans to organize two regional field-exercises for the multinational Civil Protection Modules with participation of Civil Protection Modules of the same type from the Participating States of the Union Civil Protection Mechanism. The Programme delivers also a capacity building programme for further implementation of the EU Floods Directive in the beneficiaries, including the development of guidelines on flood risk management which take stock of existing EU/national guidelines/guidance documents for the implementation of the EU Floods Directive and refer to all relevant requirements, stakeholders, challenges and indicative general costs in addressing the EU Floods Directive

DRR THEMATIC FOCUS AREAS

- Disaster response ✓✓
- Structural assessments of infrastructure
- Contingency planning
- Engineering measures
- Emergency preparedness ✓✓
- Bio-engineering measures
- Risk assessment and risk mapping ✓
- Retrofitting of buildings
- Awareness raising activities
- Early warning systems
- Training and capacity development ✓
- Coordination
- Policy dialogue
- Others



CONTACT DETAILS

Postal address: TRG BiH 1, 71000 Sarajevo, BiH
 Telephone number: 00387 33 492 523
 Fax number: 00387 33 492 621
 URL/website: <http://www.mcp.gov.ba>

Head of Agency: Mr Adil Osmanović, Minister ; Dr Draženka Malićbegović, Assistant Minister
 Designation: Minister
 Email address: kabinet.ministra@mcp.gov.ba; drazenka.malicbegovic@mcp.gov.ba

Mobile number:

DRR Focal Person: Dr Draženka Malićbegović
 Designation: Assistant Minister
 Email address: drazenka.malicbegovic@mcp.gov.ba
 Mobile number:

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 6
 Location and addresses of field office(s):

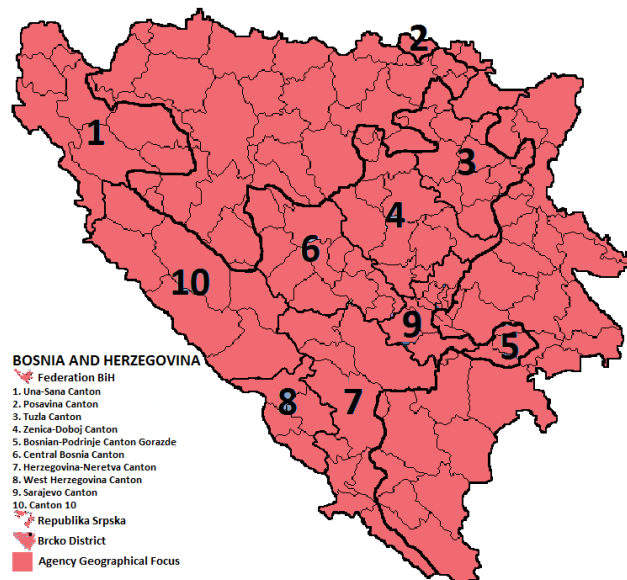
TARGET GROUPS

Whole population.

GENERAL AGENCY PROFILE

The Ministry of Civil Affairs is a ministry under the jurisdiction of BiH, responsible for social and administrative affairs, mainly related to employment, registration of citizenship and maintaining records, personal data protection, residency registration, identity documents, travel documents, vehicle registration process, de-mining. The Ministry is also responsible for carrying out tasks and discharging duties within the jurisdiction of Bosnia and Herzegovina related to consolidation of plans of entity authorities and defining strategies at international level in the fields of: health; social security, science and education, labor and employment, culture and sport, geodetic, geological and meteorological affairs. The Department of Health within the Ministry of civil affairs performs the following tasks: preparation and enforcement of regulations, duties and tasks within the competence of Bosnia and Herzegovina, determining the basic principles of coordination and harmonization of activities and plans of entity authorities, preparation of international agreements in the field of health, especially in terms of developing strategies for health care sector in BiH. Furthermore, we are involved in identification of the health care network in BiH, establishment of framework standards for health care system in BiH including identification of the basic package of benefits and establishing a system of universal health insurance coverage in BiH.

PRESENCE



DRR AGENCY PROFILE

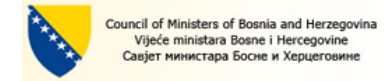
In 2011, Council of Ministers adopted Action Plan for strengthening basic capacities for efficient implementation of International Health Regulations in BiH. The plan is based on existing system for surveillance on communicable diseases and response to outbreak of communicable diseases in BiH, with defined responsibilities on sub-national levels. Functionally, it is linked to Framework law on the Protection and Rescue of People and Property in the event of Natural or other disasters in BiH. Other relevant documents are: Plan for pandemic influenza preparedness and control in BiH, Action Plan of Bosnia and Herzegovina to sustain polio-free status 202-2015 and Manual on Standard Operating Procedure for response to nuclear, chemical, biological, radiological and highly explosive agents. In accordance with WHO request, National focal point for International Health Regulations of BiH ensured regular assessments of core capacities of the country for IHR.

DRR THEMATIC FOCUS AREAS

- Disaster response ✓✓
- Structural assessments of infrastructure ✓
- Contingency planning ✓
- Engineering measures ✓
- Emergency preparedness ✓✓
- Bio-engineering measures ✓
- Risk assessment and risk mapping ✓✓
- Retrofitting of buildings ✓
- Awareness raising activities ✓
- Early warning systems ✓
- Training and capacity development ✓✓
- Coordination ✓✓
- Policy dialogue ✓
- Others

Agency name MINISTRY OF SECURITY OF BOSNIA AND HERZEGOVINA

Abbreviation MOS



CONTACT DETAILS

Postal address: TRG BiH 1, 71000 Sarajevo, Bosnia and Herzegovina
Telephone number: 00387 33 213 623
Fax number: 00387 33 492 796
URL/website: www.msb.gov.ba

Head of Agency: Samir Agic
Designation: Assistant minister, Head of the Protection and Rescue Sector
Email address: samir.agic@msb.gov.ba
Telephone number: 00387 66 002 004

DRR Focal Person: Jovana Andjelic
Designation: Senior associate
Email address: jovana.andjelic@msb.gov.ba
Telephone number: 00387 65 999 291

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 15
Location and addresses of field office(s):
TRG BiH 1, 71000 Sarajevo, Bosnia and Hercegovina

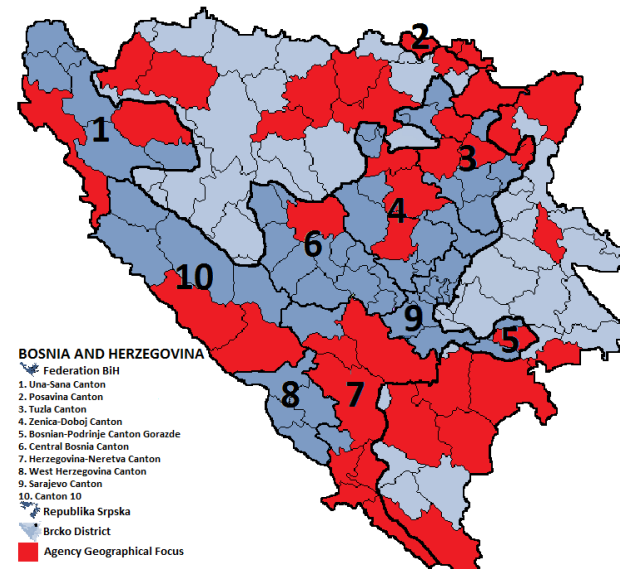
TARGET GROUPS

Protection and rescue structures, the population of all ages and categories.

GENERAL AGENCY PROFILE

Sector for protection and rescue within the legally established jurisdiction coordinates the activities in the planning and operations of the institutions and bodies of Bosnia and Herzegovina in the field of protection and rescue; strategic planning and programming in the area of protection and rescue, the implementation of protection and rescue; coordination of the activities and tasks of protection and rescue and the exchange of data, information and reports on measures for protection and rescue within the entities and Brcko District; cooperates with humanitarian and non-governmental organizations; drafts laws and subordinates legislation in the field of protection and rescue; prepares international agreements and memorandums in the field of protection and rescue; provides the framework plans and training programs in the field of protection and rescue; analyzes the situation in the field of protection and rescue in BiH and proposes measures to improve the protection and rescue. Sector is also responsible for preparing regulations on the procedures of communication in the events of natural or other disasters in BiH by providing professional and operational support of the coordination body of BiH for the protection and rescue of people and material goods from natural and other disasters and equipping and training structures for protection and rescue in Bosnia and Herzegovina.

PRESENCE



DRR AGENCY PROFILE

Sector for protection and rescue, in coordination with the relevant institutions and authorities of BiH, the entity civil protection administrations and the competent body for civil protection of Brcko District, drafts and proposes to the Council of Ministers the methodology for risk assessment and plan for protection and rescue of people and property from natural and other disasters in Bosnia and Herzegovina. Furthermore, Sector receives and distributes donations intended for structures in the protection and rescue system of Bosnia and Herzegovina; repairs and proposes the development program of protection and rescue institutions and authorities of BiH; provides the framework plans and training programs in the field of protection and rescue in BiH in accordance with international standards. In cooperation and coordination with the relevant institutions and authorities of BiH, the administrative bodies of the entities and Brcko District, Sector monitors and analyzes the situation in the field of protection and rescue in BiH and proposes to the Council of Ministers the measures in accordance, directs the relevant authorities to conduct a database on the risks of natural and other disasters, hazardous materials, forces, resources and other important data for protection and rescue in BiH.

DRR THEMATIC FOCUS AREAS

Disaster response	✓✓
Structural assessments of infrastructure	✓✓
Contingency planning	✓✓
Engineering measures	✓
Emergency preparedness	✓✓
Bio-engineering measures	✓
Risk assessment and risk mapping	✓✓
Retrofitting of buildings	✓
Awareness raising activities	✓✓
Early warning systems	✓✓
Training and capacity development	✓✓
Coordination	✓✓
Policy dialogue	✓✓
Others	

Agency name NATO HQ SARAJEVO

Abbreviation NHQ Sa



CONTACT DETAILS

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Telephone number: 00387 33 495 000

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URL/website:

<http://www.jfcnaples.nato.int/hqsarajevo>

Head of Agency: BG Giselle Wilz

Designation: NHQSa Commander

Email address: giselle.wilz@nhqsa.nato.int

Telephone number:

DRR Focal Person: Olivia Debaveye

Designation: Security Institutions Building Adviser

Email address: olivia.debaveye@bihdr.nato.int

Telephone number: 00387 61 897 655

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 1

Location and addresses of field office(s): N/A

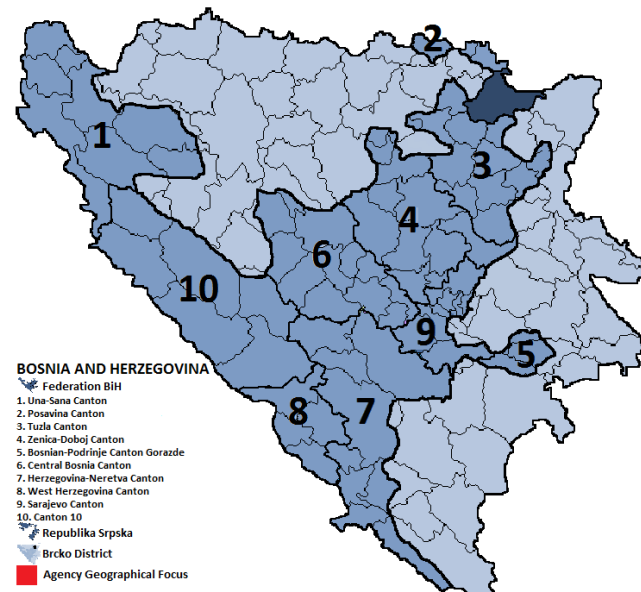
TARGET GROUPS

Ministry of Security, Civil Protection Administrations,
Ministry of Defence, Armed Forces of BiH

GENERAL AGENCY PROFILE

The general mission of NHQSa (set up in 2004, comprising around 70 military and civilian staff) is as follows: to exercise full responsibility for the military implementation of the General Framework Agreement for Peace (GFAP), and to assist Defence Reform in BiH and its integrations into Euro-Atlantic structures, to provide support to the International Criminal Tribunal for the former Yugoslavia (ICTY) with regard to the detention of persons Indicted for War Crimes, to provide support to the EU's Operation EUFOR ALTHEA, as defined in NATO's Berlin Plus Agreement. The NHQSa's NATO Advisory Team (NAT) is advising BiH authorities on defence and security sector reform, including coordination of Partnership for Peace (PfP) activities, in order to contribute to further Euro-Atlantic integration. The objective is the establishment of a NATO-compatible BiH defence and security establishment under democratic, civilian state-level command and control, with full transparency and oversight, within a governing and institutional framework that is acceptable to NATO from the perspective of inviting BiH to join the Alliance.

PRESENCE



DRR AGENCY PROFILE

NHQSa is working with the Ministry of Security, the Civil Protection Administrations, the Ministry of Defence and AFBiH on improving the BiH Civil Emergency Planning system and in particular the coordination and cooperation among various actors in BiH. After the 2014 floods, NATO HQ sent an expert team to assess the BiH Protection and Rescue system and provided recommendations, later on discussed in a Lessons Learned Conference in November 2014. The current activities are dedicated to improve civil-military cooperation during natural or man-made disasters, increase joint trainings between civilian authorities and the AFBiH, increase implementation of the Framework Law on Protection and Rescue and other relevant documents and plan future NATO exercises in BiH, including a civil emergency planning element.

DRR THEMATIC FOCUS AREAS

Disaster response	✓
Structural assessments of infrastructure	
Contingency planning	✓
Engineering measures	
Emergency preparedness	✓
Bio-engineering measures	
Risk assessment and risk mapping	
Retrofitting of buildings	
Awareness raising activities	
Early warning systems	
Training and capacity development	
Coordination	✓✓
Policy dialogue	✓✓
Others	

Agency name OSCE MISSION TO BOSNIA AND HERZEGOVINA

Abbreviation OSCE BiH

CONTACT DETAILS

Postal address: Fra Anđela Zvizdovića 1, 71000
Sarajevo, Bosnia and Herzegovina
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Fax number: 00387 33 442 479
URL/website: www.oscebih.org, www.osce.org/bih

Head of Agency: Jonathan Moore
Designation: Ambassador, Head of Mission
Email address: jonathan.moore@osce.org
Telephone number: 00387 33 752 111

DRR Focal Person Amra Mahmuzic, Roska Vrgova
Designation: Executive Officers to Deputy Head of Mission
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roska.vrgova@osce.org
Telephone number: Amra Mahmuzic 00387 61 144 337
Roska Vrgova 00387 61 133 292

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 3
Location and addresses of field office(s):
Head Office Sarajevo, Fra Anđela Zvizdovića 1,

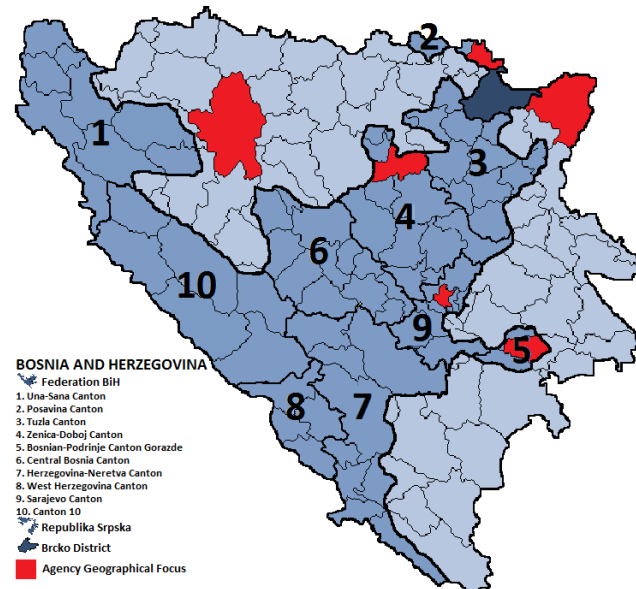
TARGET GROUPS

Municipalities of Vogosca, Banja Luka, Gorazde, Bijeljina, Orasje, Maglaj. Institutions of critical infrastructure, commercial and public sector, institutions at all levels in BiH responsible for civil protection.

GENERAL AGENCY PROFILE

The Mission's principal aim is to promote stability and reconciliation while assisting BiH on its path to regional political, economic and social integration. Our activities seek to foster systems of education, governance, and justice that uphold human rights and the rule of law for all citizens. We also support the development of an effective, responsive, and inclusive security sector in BiH, in keeping with international standards. We have six policy and programmatic elements: Education; Human Rights; Rule of Law; Gender Equality; Democratic Governance; and a Security-Co-operation Unit which looks at wide-ranging security and stability matters. Based in Sarajevo, the Mission relies on its network of eight field offices (Banja Luka, Brcko, Drvar, Foca, Mostar, Srebrenica, Travnik, Tuzla) to fully engage citizens and authorities at all levels – municipal, cantonal, entity, and national.

PRESENCE



DRR AGENCY PROFILE

Aarhus Centres, within the project “Strengthening the capacities of Aarhus Centres in DRR to enhance awareness of local communities” have developed DRR awareness-raising action plans in collaboration with relevant local stakeholders. Within the regional project “DRR and Security in the OSCE Area” we will conduct a review of local government policy and strategy documents, preparation and publication of DRR Guidance Document, training events for local government representatives, Aarhus Centres and OSCE staff, awareness-raising campaigns; developing of DRR resource information package. The “Maglaj Case Study” document, distributed at the UNDP IDRR workshop, provided an assessment of the situation and Municipal response to the May 2014 floods, with conclusions and recommendations. The Mission organized a Workshop on establishment of 112 emergency number system within the BiH Protection and Rescue System. In 2016 the Mission will continue to support development of the reliable disaster management system throughout BiH, including Armed Forces’ support to civilian authorities in case of natural and man-made disasters.

DRR THEMATIC FOCUS AREAS

Disaster response	
Structural assessments of infrastructure	
Contingency planning	✓✓
Engineering measures	
Emergency preparedness	✓✓
Bio-engineering measures	
Risk assessment and risk mapping	
Retrofitting of buildings	
Awareness raising activities	✓✓
Early warning systems	✓✓
Training and capacity development	✓✓
Coordination	✓✓
Policy dialogue	✓✓
Others	

Agency name RED CROSS SOCIETY OF BOSNIA AND HERZEGOVINA

Abbreviation RCSBIH



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Head of Agency: Branko Leko
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Mobile number: 0387 63 329 537

DRR Focal Person: Lea Kujundzic
Designation: Head of International affairs
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Mobile number: 00387 65 252 539

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 2
Location and addresses of field office(s):

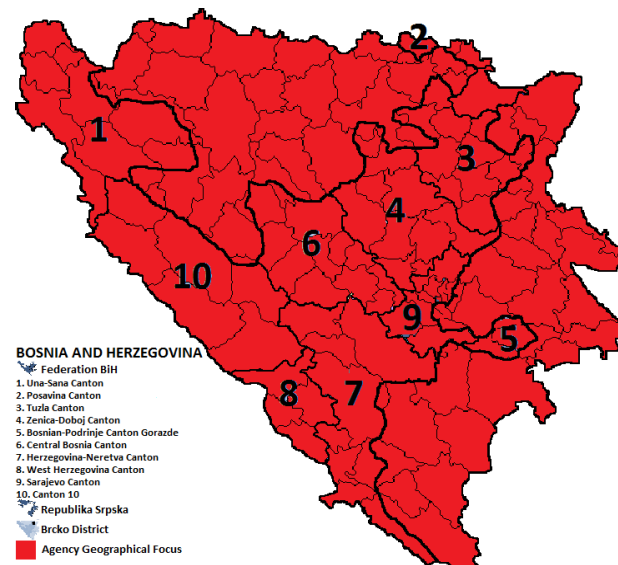
TARGET GROUPS

Government, general public

GENERAL AGENCY PROFILE

The Red Cross in Bosnia and Herzegovina originates from 1914. The Red Cross Society of Bosnia and Herzegovina is a component of the International Red Cross and Red Crescent Movement.) and it was recognized by the International Committee of the Red Cross (ICRC). It is composed of the two entity Red Cross organization and Brcko district RC. On the state level, Red Cross Society of BiH is under the jurisdiction of the Ministry of Security and Red Cross of the entities and Brcko district are under the jurisdiction of FBiH and the RS Civil protection administrations. The relevant provisions of the law and the statutes define the RCS BiH as a humanitarian organization of citizens of BiH, recognized and authorized to pursue certain humanitarian goals, tasks and public authority with regard to health education activities, social protection, tracing service and other program activities in peace time and during natural and other disasters, emergency situations, in accordance with the principles of humanity, impartiality, neutrality, independence, voluntary service, unity and universality. With its single network of Red Cross organizations and volunteers, which represent the foundation of the organization, RCS BiH, independently or in partnership with the governmental institutions or other non-governmental humanitarian organizations, has initiated and conducted a series of activities in response to the needs of the most vulnerable categories of population.

PRESENCE



DRR AGENCY PROFILE

With its single network of Red Cross organizations and volunteers, which represent the foundation of the organization, RCS BiH, independently or in partnership with the governmental institutions or other non-governmental humanitarian organizations, has initiated and conducted a series of activities in response to the needs of the most vulnerable categories of population. Red Cross has 20, multipurpose emergency response teams (emergency response units). Each team is composed of 14 people.

DRR THEMATIC FOCUS AREAS

Disaster response	✓✓
Structural assessments of infrastructure	✓
Contingency planning	✓✓
Engineering measures	
Emergency preparedness	✓✓
Bio-engineering measures	
Risk assessment and risk mapping	✓
Retrofitting of buildings	
Awareness raising activities	✓✓
Early warning systems	✓
Training and capacity development	✓✓
Coordination	✓
Policy dialogue	✓✓
Others	

CONTACT DETAILS

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 Telephone number: 00387 33 726 400
 Fax number: 00387 33 726 423
 URL/website: www.voda.ba / info@voda.ba

Head of Agency: Sejad Delic
 Designation: Director
 Email address: delic@voda.ba
 Telephone number: 00387 63 340 066

DRR Focal Person: Almir Prljaca
 Designation: Head of Water Management Sector
 Email address: prljaca@voda.ba
 Telephone number: 00387 61 722 481

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 10
 Location and addresses of field office(s):

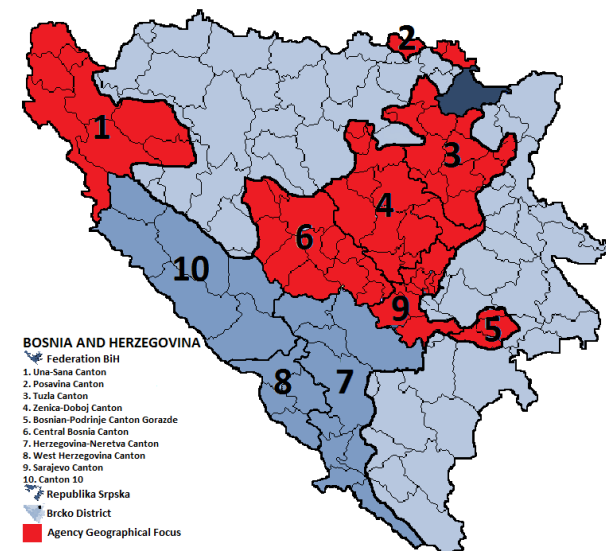
TARGET GROUPS

All physical and legal entities in the Sava river basin.

GENERAL AGENCY PROFILE

Sava River Watershed Agency, Sarajevo, manages the basin of the Sava River which comprises a part of the river Danube international Basin (section of the river Sava international sub-basin) in the territory of the Federation BiH. The Agency is responsible for the following tasks: organizing, collecting and distributing the data on water resources in accordance with the regulations of the Law on Water, including establishment and maintenance of the water management information system, organizing hydrological monitoring and monitoring of the quality of waters, monitoring of the ecological state of the surface waters, reporting on the state of waters and recommends necessary measures, preparing water management plans for the basin, organizing preparation of technical documentation for relevant water management issues, and other water management tasks in accordance with the Law on Waters; preparing plans for the prevention of floods and decrease of damages caused by floods and droughts and organizing their implementation, undertaking urgent measures for prevention or decrease of harmful effects of pollution incidents and preparing plans for those events, participating in policy development for the water sector and water-related legislation, raising public awareness on sustainable use of water, water protection and protection of water ecosystems.

PRESENCE



DRR AGENCY PROFILE

Sava River Watershed Agency, Sarajevo, is in charge for implementation of the active defense measures against floods and ice in the imminent danger of floods and during floods, as well as for the post-floods consequences elimination. The Agency implements the following flood defense activities: organizing implementation of defense measures against floods and ice in the territory of the Federation BiH, assigning authorized legal entities for implementation of the defense measures against floods and ice in flooded areas equipped with flood control facilities, preparing full reports with general data about the system of flood control facilities in flooded areas for presentation to the Federal Ministry of Agriculture, Water-Management and Forestry and Federal Civil Protection Administration; preparing annual reports about floods and flood and ice defense activities in flooded areas, conducting regular inspection of riverbeds to ensure controlled and harmless flow of water in flooded areas along surface waters of the 1st category. Until now we have completed preliminary assessment of flood risks in the Sava River Basin in the Federation BiH for the 1st category watercourses, and prepared and adopted methodology for development of disaster and risk maps.

DRR THEMATIC FOCUS AREAS

Disaster response	✓✓
Structural assessments of infrastructure	✓✓
Contingency planning	✓✓
Engineering measures	✓✓
Emergency preparedness	✓✓
Bio-engineering measures	✓
Risk assessment and risk mapping	✓✓
Retrofitting of buildings	✓
Awareness raising activities	✓✓
Early warning systems	✓
Training and capacity development	✓
Coordination	✓
Policy dialogue	✓
Others	

CONTACT DETAILS

Postal address: Ljubljanska 16, 71 000 Sarajevo, BiH
 Telephone number: 00387 33 290 671
 Fax number: 00387 33 290 675
 URL/website: <http://nwb.savethechildren.net>

Head of Agency: Andrea Zeravcic
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 Telephone number: 00387 61 100 906

DRR Focal Person: Ahmed Pjano
 Designation: Director of Programmes
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 Telephone number: 00387 61 156 302

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 2
 Location and addresses of field office(s): N/A

TARGET GROUPS

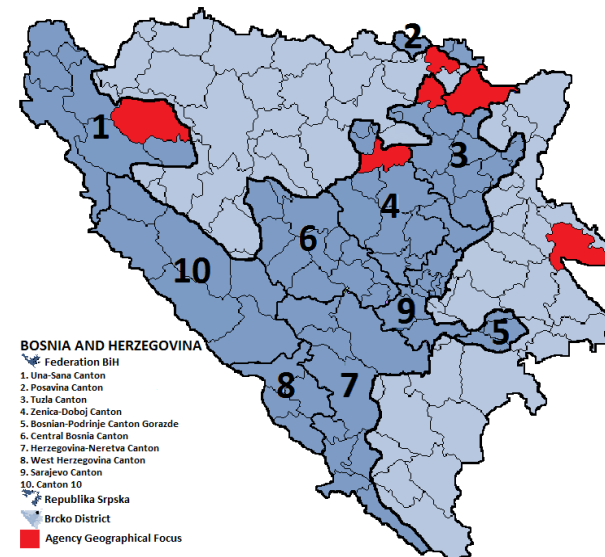
Decision makers, public services, civil protection and other relevant authorities at the national, entities, cantonal and municipal level, grass root civil society organizations, pre-school and school management, teachers, pre-school and school-age children, parents.

GENERAL AGENCY PROFILE

Save the Children is the world's leading independent organization for children. Our vision is a world in which every child attains the right to survival, protection, development and participation.

Our mission is to inspire breakthroughs in the way the world treats children, and to achieve immediate and lasting change in their lives.

PRESENCE



DRR AGENCY PROFILE

Save the Children has pioneered child-centered DRR. It means putting children at the heart of DRR activities – recognizing the specific vulnerabilities children face from disasters. Save the Children has been signed the Memorandum of Cooperation with the Ministry of Security of BiH and Save the Children with an intention to set a frame for an institutional cooperation and support to Protection and Rescue System in BiH, aiming to improve prevention and enhance readiness of relevant institutions in B-H to respond in the cases of natural and other disasters, thus increasing their efficiency in protecting people and material assets. In this respect the Disaster Risk Assessment in B-H, the Methodology for development of the Plan of protection and rescue of the institutions of Bosnia and Herzegovina from natural and other disasters as well as development of programs aimed at increasing resilience among children to specific hazards (such as fire, earthquake, floods, landslides and extreme temperatures) have been supported by Save the Children. Our current focus is on establishment of a system for strengthening resilience of children and communities to be better prepared for and be able to cope with consequences of natural and man-made disasters. In addition, Save the Children in cooperation with Ministry of Security of BiH and the Ministry of Civil Affairs has initiated process of the DRR Curriculum development.

DRR THEMATIC FOCUS AREAS

Disaster response	✓✓
Structural assessments of infrastructure	✓
Contingency planning	
Engineering measures	
Emergency preparedness	✓✓
Bio-engineering measures	
Risk assessment and risk mapping	✓✓
Retrofitting of buildings	
Awareness raising activities	✓✓
Early warning systems	✓✓
Training and capacity development	✓✓
Coordination	✓✓
Policy dialogue	✓✓
Others	

CONTACT DETAILS

Postal address: Embassy of Sweden, Ferhadija 20, Sarajevo
 Telephone number: 00387 33 276 030
 Fax number: 00387 33 276 060
 URL/website: www.swedenabroad.com/sarajevo

Head of Agency: Marie Bergström
 Designation: Counsellor, Head of Development Cooperation
 Email address: marie.bergstrom@gov.se
 Mobile number: +387 61 145 775

DRR Focal Person: Mario Vignjevic
 Designation: Programme Officer, Public Administration Reform & Local Governance
 Reform and PFM
 Email address: mario.vignjevic@gov.se
 Mobile number: 00387 61 145 766

HUMAN RESOURCES AND FIELD PRESENCE

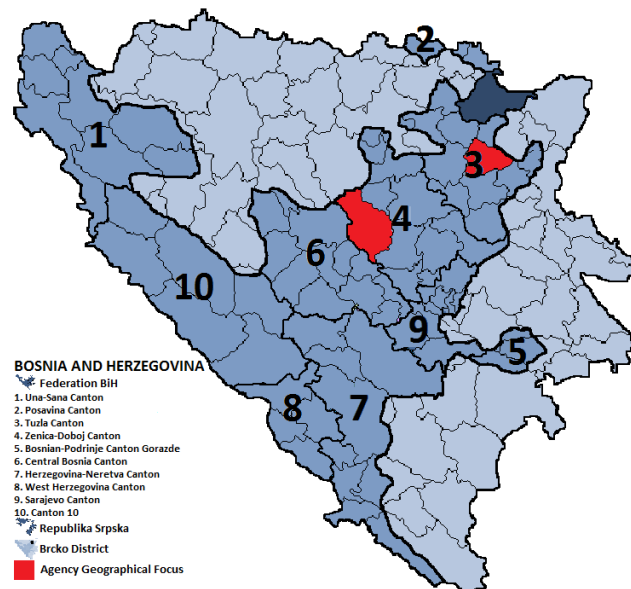
No. of staff involved in DRR: 4
 Location and addresses of field office(s):
 Crnogorčevića br. 5, 75000 Tuzla, Bosna i Hercegovina

TARGET GROUPS

GENERAL AGENCY PROFILE

Sida is a government agency working on behalf of the Swedish parliament and government, with the mission to reduce poverty in the world.

PRESENCE



DRR AGENCY PROFILE

MSB - Swedish Civil Contingencies Agency is responsible for issues concerning civil protection, public safety, emergency management and civil defense as long as no other authority has responsibility. In light of the heavy floods that hit BiH in May 2014, and to address the need of partners in managing and reducing the risk of disasters, Sida approved an additional component within the Municipal Training System Project aiming at increasing the capacities of local and, in FBiH cantonal governments, to design adequate disaster risk reduction measures. The training programme introduces an integrated approach to DRR and a shift from primary focus of disaster response to preparedness and mitigation approach. With regard to harmonizing DRR aspects into cantonal and local development strategies, a methodological guide was prepared providing practical steps on how to integrate DRR aspects in strategic planning processes. Following the agreement on the methodological approach, mainstreaming of DRR aspects was initiated in the ongoing strategic planning processes in 7 cantons as well as in 13 local governments that have initiated revisions of their development strategies (particularly those that were most severely hit by the floods).

DRR THEMATIC FOCUS AREAS

- Disaster response
- Structural assessments of infrastructure
- Contingency planning
- Engineering measures
- Emergency preparedness
- Bio-engineering measures
- Risk assessment and risk mapping
- Retrofitting of buildings
- Awareness raising activities
- Early warning systems
- Training and capacity development
- Coordination
- Policy dialogue
- Others

Agency name SWISS RED CROSS IN BOSNIA AND HERZEGOVINA

Abbreviation SRC BIH



CONTACT DETAILS

Postal address: Klosterska 40; 75000 Tuzla
Telephone number: 00387 35 364 041
Fax number: 00387 35 364 040
URL/website: www.redcross.ch

Head of Agency: Mihela Hinic
Designation: Head of delegation of SRC in Bosnia and Herzegovina
Email address: mihela.hinic@redcross.ch
Telephone number: 00387 62 292 005

DRR Focal Person: Bojana Ilic
Designation: Field Officer
Email address: srcbih.fieldcoordinator@redcross.ch
Telephone number: 00387 60 326 80 21

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 3-6
Location and addresses of field office(s):
III Ulica 85 (Omladinski Dom), Orasje

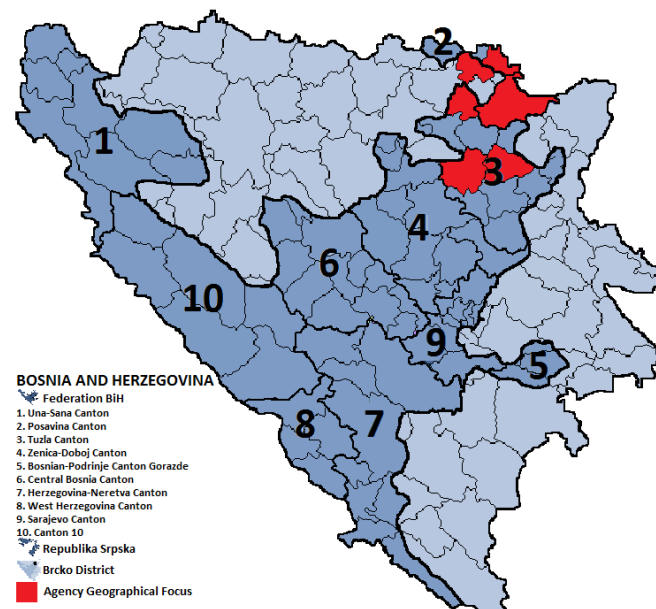
TARGET GROUPS

All relevant stakeholders responding to disasters (Civil Protection Department, Police, Fire-fighters), staff and volunteers, members of the LCC and the population of local communities in the most disaster prone areas that are directly affected by frequent hazards, mainly floods, elderly and disabled, elderly citizens of 20 local communities in Tuzla Canton actively participating in community groups

GENERAL AGENCY PROFILE

The Swiss Red Cross has a long history of providing assistance in Bosnia and Herzegovina. It started 1992 with the support of the war affected population with emergency relief supplies through the network of the International Committee of the Red Cross. After the end of the war 1995, the SRC concentrated its aid efforts on reconstruction and rehabilitation of schools and hospitals, provision of psycho-social support to refugees and internally displaced persons living in collective centres and organising training programmes for auxiliary nurses. The Home Based Care and Active Ageing project focuses on 3 main intervention axes; elaboration of an affordable model of home based care and assistance for elderly and disabled people, auxiliary to the provision of the Ministry of Health, with the possibility to replicate in the future to other areas of Bosnia and Herzegovina, contribute to the integration and participation of elderly in the society. The project purpose is to increase access of vulnerable elderly and disabled people to home based social and medical care; to increase the integration and participation of elderly in the society and improve the knowledge on healthy ageing and prevention of chronic disease among the population.

PRESENCE



DRR AGENCY PROFILE

The Swiss Red Cross immediately responded to the 2014 flooding with its office based in Tuzla by providing emergency and early recovery relief to the affected population through the local RC branches of Maglaj, Doboj, Šamac, Orašje, Brčko District of BiH, and Bjeljina. Since August 2014, through the RC of Šamac, Orašje, Domaljevac and Odžak, SRC implemented the Flood Recovery Project providing cash assistance to 1.326 households. The financial means provided, allowed the vulnerable flood-affected families to cover the costs for basic repair of, in average, two rooms and for essential household needs such as heating material, electricity, health or furnishing. RC branches from Domaljevac, Orašje and Šamac established volunteer pools with special functions in emergency response teams. The purpose of the project “Community-based Disaster Risk Management” 2015-2017, is to build up the disaster risk management model in Šamac, Orašje and Brčko District of BiH. On the municipal level, the aim is to enhance coordination and cooperation mechanisms between all relevant stakeholders responding during emergencies (Civil Protection Department, Fire fighters and RC).

DRR THEMATIC FOCUS AREAS

Disaster response	✓✓
Structural assessments of infrastructure	✓
Contingency planning	✓✓
Engineering measures	
Emergency preparedness	✓✓
Bio-engineering measures	
Risk assessment and risk mapping	✓✓
Retrofitting of buildings	
Awareness raising activities	✓
Early warning systems	✓
Training and capacity development	✓✓
Coordination	✓
Policy dialogue	✓
Others	

Agency name TURKISH COOPERATION AND COORDINATION AGENCY
Abbreviation TİKA



CONTACT DETAILS

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 Fax number:
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Head of Agency: Hüseyin ŞANLI
 Designation: Coordinator
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 Telephone number:

DRR Focal Person: Mükremin ÇAKIR
 Designation: Assistant Coordinator
 Email address: m.cakir@tika.gov.tr
 Telephone number:

HUMAN RESOURCES AND FIELD PRESENCE

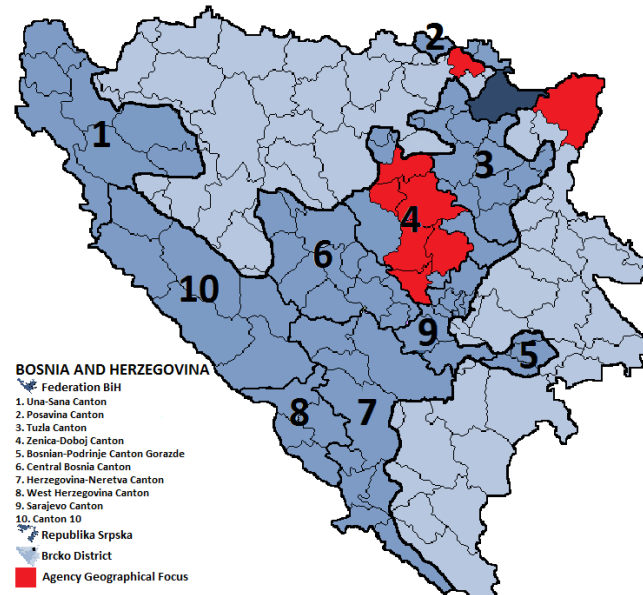
No. of staff involved in DRR:
 Location and addresses of field office(s):

TARGET GROUPS

GENERAL AGENCY PROFILE

Focusing on development collaboration, TİKA works in 120 countries, including the ones where their offices are located. Our country shares its knowledge and experience through TİKA, with many countries from the Pacific to the Central Asia, from the Middle-East and Africa to the Balkans and from Caucasia to South America. In November 1995 – shortly prior to the Dayton Peace Agreement-, TİKA established a Programme Coordination Office (PCO) in Sarajevo. Turkish Official Development Assistance is mostly channeled through TİKA. TİKA is committed to responding to the demands of BiH in an effective and coordinated manner. The main goals of TİKA in BiH are strengthening the capacities of government institutions, poverty reduction, and the sustainable development and conservation of common cultural and historical heritage. Targeted beneficiary groups are mostly low-income population, disadvantaged groups, in particular refugees and war victims. In recent years, the following sectors have emerged as priority sectors for TİKA engagement in BiH: education, health, production sector and employment generation, restoration/conservation.

PRESENCE



DRR AGENCY PROFILE

DRR THEMATIC FOCUS AREAS

- Disaster response ✓
- Structural assessments of infrastructure ✓✓
- Contingency planning ✓
- Engineering measures ✓✓
- Emergency preparedness ✓
- Bio-engineering measures
- Risk assessment and risk mapping
- Retrofitting of buildings ✓✓
- Awareness raising activities
- Early warning systems
- Training and capacity development ✓
- Coordination ✓
- Policy dialogue ✓
- Others

CONTACT DETAILS

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 Telephone number: 00387 33 293 400
 Fax number: 00387 33 552 330
 URL/website: <http://eca.unwomen.org/en/where-we-are/bosnia-and-herzegovina>

Head of Agency: Anne-Marie Esper Larsen
 Designation: Country Representative
 Email address: anne-marie.esper-larsen@unwomen.org
 Telephone number:

DRR Focal Person: Amna Muharemovic
 Designation: Programme Specialist
 Email address: amna.muharemovic@unwomen.org
 Telephone number: 00387 33 293 562

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 0
 Location and addresses of field office(s):

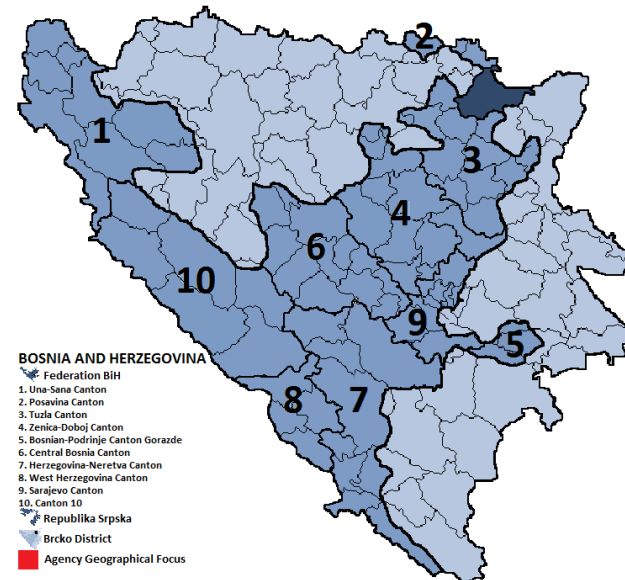
TARGET GROUPS

Women in hazard prone areas in Bosnia and Herzegovina

GENERAL AGENCY PROFILE

UN Women, grounded in the vision of equality enshrined in the Charter of the United Nations, works for the elimination of discrimination and violence against women and girls, the empowerment of women, the achievement of equality between women and men as partners and beneficiaries of development, human rights, humanitarian action, peace and security. UN Women supports Bosnia and Herzegovina (BiH) to achieve gender equality, and works with governments at the state, entity and local levels as well as civil society organizations to design laws, policies, programmes and services needed to implement international gender equality commitments. UN Women has worked in BiH since 2008 through a Project Office and strengthened its commitment to BiH in 2013 through the establishment of a full-fledged Country Office. Currently, UN Women in BiH carries out activities in the areas of Ending Violence against Women and Girls, Gender Responsive Budgeting, Conflict-Related Sexual Violence and the implementation of UNSCR 1325 through the BiH National Action Plan. In the future, UN Women BiH plans to extend its scope to address Women’s Economic Empowerment including economic resilience to natural hazards.

PRESENCE



DRR AGENCY PROFILE

Following the May 2014 floods, UN Women supported the Recovery Needs Assessment undertaken by UNDP, EU and the WB with an expert on gender aspects of the floods. Subsequently, when the Recovery Programme lead by UNDP was launched, UN Women together with UNDP provided an expert to support the gender mainstreaming of the Recovery Programme as well as to design recommendations for future DRR activities. UN Women is currently looking into how to involve DRR in future programming on women’s economic empowerment and women’s other security issues.

DRR THEMATIC FOCUS AREAS

- Disaster response
- Structural assessments of infrastructure
- Contingency planning
- Engineering measures
- Emergency preparedness
- Bio-engineering measures
- Risk assessment and risk mapping
- Retrofitting of buildings
- Awareness raising activities ✓
- Early warning systems
- Training and capacity development
- Coordination
- Policy dialogue
- Others : Economic empowerment as a tool to create resilience against hazards ✓✓

Agency name UNITED NATIONS DEVELOPMENT PROGRAMME
Abbreviation UNDP



CONTACT DETAILS

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 Telephone number: 00387 33 293 469
 Fax number: 00387 33 552 330
 URL/website: http://www.ba.undp.org/content/bosnia_and_herzegovina/en/home.html

Head of Agency: Sezin Sinanoglu
 Designation: UN Resident Coordinator and UNDP Resident Representative
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 Telephone number:

DRR Focal Person: Aida Hadzic - Hurem
 Designation: Project Manager – Disaster Risk Reduction
 Email address: aida.hadzic-hurem@undp.org
 Telephone number:

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 4 + up to 20 - project staff
 Location and addresses of field office(s):
 Sarajevo – Zmaja od Bosne bb, 71 000, Sarajevo
 Banja Luka - Trg Republike Srpske 1/C1, 78000 Banja Luka
 Srebrenica - Srebreničkog odreda bb, Zgrada Opštine Srebrenica, 75430 Srebrenica
 Drvar - Maršala Tita bb, 80260 Drvar
 Mostar - Bulevar Narodne Revolucije (BNR), 19, 88000 Mostar
 Bihac - Petog korpusa bb, 77 000, Bihac

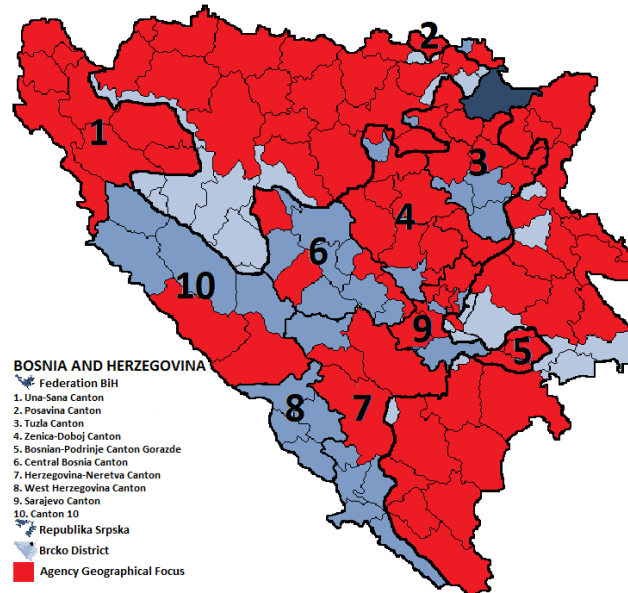
TARGET GROUPS

State, entity, cantonal, municipality level policy-makers, staff, scientists, urban planners, engineers, development workers, civil society representatives, vulnerable groups in communities.

GENERAL AGENCY PROFILE

The United Nations Development Programme (UNDP) is the UN’s global development network, working in 177 countries and territories. In Bosnia and Herzegovina, we are committed to helping the country through strengthened national and local capacities to carry out political, economic and social reforms and development. UNDP annually spends nearly USD 30 million in BiH through its four key focus areas: Justice and Security, Social Inclusion and Democratic Governance, Rural and Regional Development, and Energy and Environment. Additionally, UNDP is the custodian of the Resident Coordinator system, thereby collaborating closely with other UN Agencies which account for a further USD 20 million in programme spending.

PRESENCE



DRR AGENCY PROFILE

At present UNDP is implementing eight major projects with DRR components in it; GEF SCCF funded Technology transfer for climate resilient flood management in Vrbas River Basin with the focusing on flood risk management policy, technology transfer & early warning systems and infrastructure measures, the BCPR funded DRR initiative projects are focusing on capacity building, risk assessment and mitigation activities. Japanese government funded Landslides mitigation project focusing on mitigation and stabilization of exiting landslides and strengthening of landslides management capacities. UK government funded Flood Recovery and Risk Mitigation focusing on structural mitigations. SIDA funded Municipality training System project focusing on DRR training, legal framework review and DRR mainstreaming in local and cantonal development strategies. EUD funded Housing Risk Assessment is supporting prioritization of floods and landslides prone areas for BiH and recommendations for mitigation. In addition to these initiatives, UNDP BiH also leading the development process of Regional Development Report focusing on regional DRR.

DRR THEMATIC FOCUS AREAS

- Disaster response ✓
- Structural assessments of infrastructure ✓
- Contingency planning ✓
- Engineering measures ✓✓
- Emergency preparedness ✓
- Bio-engineering measures
- Risk assessment and risk mapping ✓✓
- Retrofitting of buildings ✓
- Awareness raising activities ✓
- Early warning systems ✓✓
- Training and capacity development ✓✓
- Coordination ✓✓
- Policy dialogue ✓
- Others



CONTACT DETAILS

Postal address: Zmaja od Bosne bb, 71 000, Sarajevo, BiH
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 Fax number: 00387 33 552 330
 URL/website: <http://www.un.org/undss>

Head of Agency: Sonja Jakic
 Designation: Security Adviser
 Email address: sonja.jakic@undss.org
 Telephone number: 00387 61 897 721

DRR Focal Person: Mirsad Popara
 Designation: Local Security Assistant
 Email address: mirsad.popara@undss.org
 Telephone number: 00387 61 200 795

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 0
 Location and addresses of field office(s):

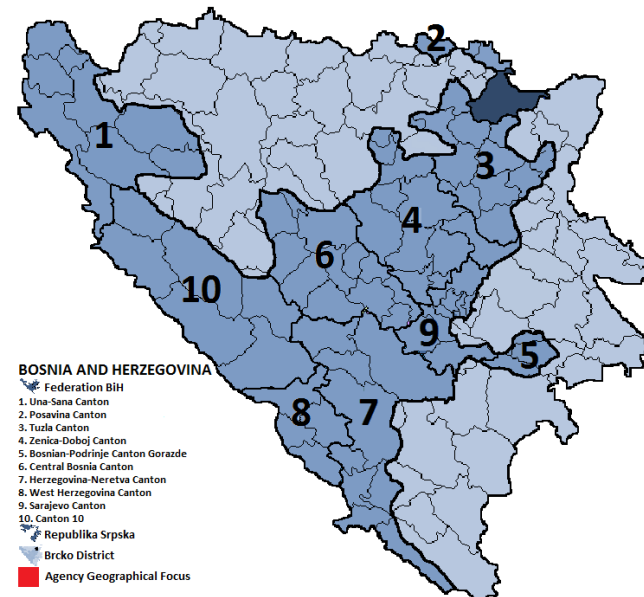
TARGET GROUPS

All staff and their recognized dependents from Agencies / Funds / Programs that are currently present in Bosnia and Herzegovina: UNDP, UNHCR, UNICEF, IOM, UNICTY, EBRD, World Bank, IFC, IMF, ILO, UNCTAD, UNOPS, UNFPA, UNODC, UNEP, UNESCO, UNWOMEN, WHO and UNV.

GENERAL AGENCY PROFILE

UNDSS is responsible for providing operational support and oversight of the UN security management system /UNSMS/. More specifically, the goal of the UNSMS is to enable the conduct of United Nations activities while ensuring the safety, security and well-being of personnel and the security of United Nations premises and assets. Through the direct support of the Designated Official for Security, the office encompasses policies, guidelines, processes, and security personnel aimed at managing security risks to the UN system in order to enable current UN system activities. Primary responsibility for the security and safety of all staff employed in United Nations System Agencies lies with the Host Government, while staff members are also responsible for their own security and safety and must adhere to all local laws and UNSMS measures.

PRESENCE



DRR AGENCY PROFILE

The UNDSS office settled in Sarajevo is responsible for providing operational support of the security management system in Bosnia and Herzegovina, Croatia, Sweden and Norway. The office is managed by Security Adviser, who is assisted with two Local Security Assistants. The office prepares all relevant documents for security and safety such as: Country Security Risk Assessment, Security Plan, Minimum Operational Security Standard, Standard Operating Procedures for different situations, update of staff lists or other related documents, monitors the implementation of security policies and procedures and all matters pertaining to the safety and security of personnel, premises and assets. The UNDSS office in Sarajevo maintains contacts and timely exchange of information with Area Security Coordinators, Agency Security Focal Points, providing assistance related to security issues in their everyday work. The office also maintains liaison with national and international security counterparts in regards to information exchange, discussing current and contemporary events, monitoring trends in criminal and other illegal activities, which might affect security of UN personnel, premises and assets.

DRR THEMATIC FOCUS AREAS

Disaster response	✓✓
Structural assessments of infrastructure	
Contingency planning	✓✓
Engineering measures	
Emergency preparedness	✓✓
Bio-engineering measures	
Risk assessment and risk mapping	✓✓
Retrofitting of buildings	
Awareness raising activities	✓✓
Early warning systems	
Training and capacity development	✓✓
Coordination	
Policy dialogue	✓✓
Others	

Agency name UNITED NATIONS ENVIRONMENT PROGRAMME
Abbreviation UNEP



CONTACT DETAILS

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 71000 Sarajevo
 Telephone number: 00387 33 293 597
 Fax number:
 URL/website: www.unep.ba

Head of Agency: Amina Omićević
 Designation: National Technical Officer
 Email address: amina@unep.ba
 Telephone number:

DRR Focal Person: Amina Omićević
 Designation: National Technical Officer
 Email address: amina@unep.ba
 Telephone number:

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 2
 Location and addresses of field office(s):
 UN House, Zmaja od Bosne b.b., 71000 Sarajevo

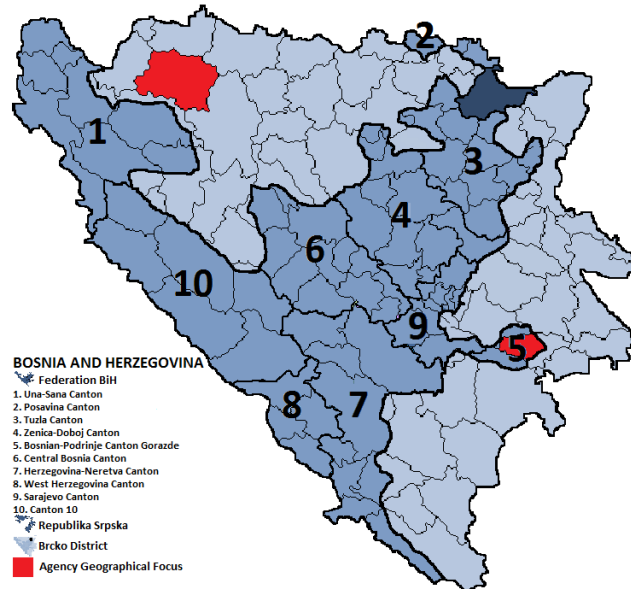
TARGET GROUPS

Policy makers, hydro-meteorological institutes, nature protection experts and agencies, where available.

GENERAL AGENCY PROFILE

The United Nations Environment Programme (UNEP) is the voice for the environment in the United Nations system. UNEP acts as a catalyst, advocate, educator and facilitator to promote the wise use and sustainable development of the global environment. From helping governments form national biodiversity strategies to driving innovation through the Green Economy Initiative, UNEP's mission is to inspire and support nations and communities to improve their quality of life, without compromising that of future generations. The UNEP Office in Bosnia and Herzegovina was opened in June 2010 in order to facilitate implementation of programmes and projects UNEP is conducting in the country and the region of South East Europe. To accomplish its mission, UNEP works with a wide range of partners, including United Nations entities, international organizations, national and sub-national governments, non-governmental organizations, the private sector and civil society.

PRESENCE



DRR AGENCY PROFILE

Environmental degradation and disaster risks are mutually aggravating. Disasters and extreme events lead to environmental and ecosystem degradation. At the same time degraded ecosystems, such as bare hill slopes and encroached wetlands, aggravate the disaster damage. So in order to achieve long term and sustainable disaster risk reduction, UNEP is working to understand and manage that the underlying risk factors. Healthy ecosystems can provide buffer against disasters and better land use planning, making space for water for example, can significantly reduce the impacts of disasters and climate linked extreme events.

DRR THEMATIC FOCUS AREAS

- Disaster response
- Structural assessments of infrastructure
- Contingency planning
- Engineering measures
- Emergency preparedness ✓
- Bio-engineering measures ✓
- Risk assessment and risk mapping ✓
- Retrofitting of buildings
- Awareness raising activities ✓
- Early warning systems
- Training and capacity development ✓✓
- Coordination
- Policy dialogue
- Others

Agency name UNITED NATIONS EDUCATIONAL, SCIENTIFIC AND CULTURAL ORGANIZATION

Abbreviation UNESCO



CONTACT DETAILS

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Telephone number: 00387 33 222 796
Fax number: 00387 33 222 795
URL/website: www.unesco.org

Head of Agency: Sinisa Sesum
Designation: Head of the Antenna Office in Sarajevo
Email address: s.sesum@unesco.org
Telephone number: 00387 61 145 581

DRR Focal Person: Sinisa Sesum
Designation: Head of the Antenna Office in Sarajevo
Email address: s.sesum@unesco.org
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HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 1 in Sarajevo and 3 at the Regional Bureau

Location and addresses of field office(s): Zmaja od Bosne bb, Sarajevo

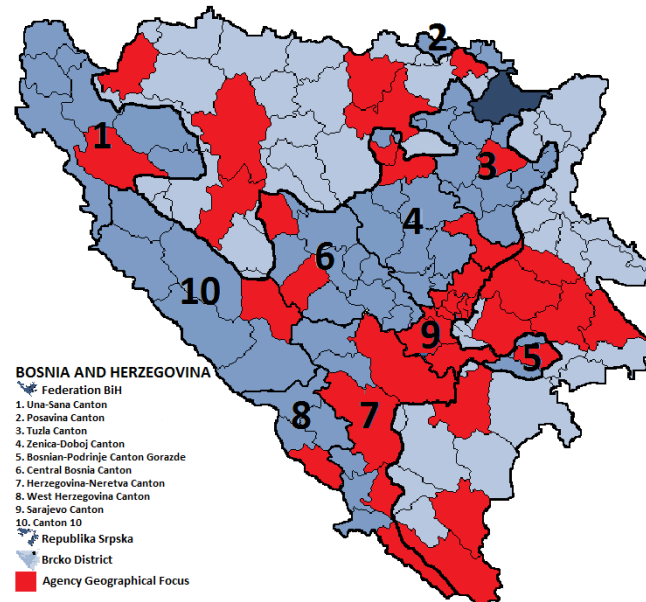
TARGET GROUPS

State and entity institutions, BiH State Commission for Cooperation with UNESCO, BiH Ministry of Civil Affairs, BiH Ministry of Foreign Trade and Economic Relations, FBiH Ministry of Culture and Sports, FBiH Ministry of Education and Science, FBiH Ministry of Tourism and Environment, FBiH Ministry of Spatial Planning, RS Ministry of Education and Culture, RS Ministry of Science, RS Ministry of Spatial Planning and construction, Institutes for the protection of cultural and natural heritage, Academies of Sciences, universities and students, local institutions, groups, municipal and city administration, cultural and educational institutions at lower levels, communities linked with certain segments of intangible heritage.

GENERAL AGENCY PROFILE

UNESCO contributes to the building of peace, the eradication of poverty, sustainable development and intercultural dialogue through education, the sciences, culture, communication and information. It creates the conditions for dialogue among civilizations, cultures and peoples, based upon respect for commonly shared values. UNESCO activities are contributing to peace, stability and sustainable development in Bosnia and Herzegovina, through activities in the field of Science, Culture and Education, considering the political, social and environmental changes, by providing policy advice, capacity building, communication and supporting territorial management as well as risk and conflict prevention.

PRESENCE



DRR AGENCY PROFILE

UNESCO assists countries to build their capacities in managing disaster and climate risk and with their ability to cope with disasters. UNESCO leads Intergovernmental Oceanographic Commission and several international and intergovernmental scientific programmes that provide the framework for its current and future strategies. UNESCO remains committed to the HFA and the post 2015 agenda in disaster risk reduction and will continue contributing to achieve the goals defined during the World Conference on Disaster Risk Reduction, Sendai, Japan, 2015, and the implementation of the new framework for action. UNESCO promotes scientific exchange and collaborative efforts in order to establish effective early warning systems for different hazards such as tsunamis, landslides, volcanoes, earthquakes, floods and droughts. UNESCO helps Member States to collectively achieve effective early warning and monitoring, helps coordination between existing research centers and educates communities at risk about preparedness measures, including setting up warning and emergency response and promotes community-based approaches in the development of response plans and awareness campaigns..

DRR THEMATIC FOCUS AREAS

- Disaster response ✓
- Structural assessments of infrastructure ✓
- Contingency planning ✓
- Engineering measures ✓
- Emergency preparedness ✓
- Bio-engineering measures ✓
- Risk assessment and risk mapping ✓
- Retrofitting of buildings ✓
- Awareness raising activities ✓
- Early warning systems ✓
- Training and capacity development ✓
- Coordination ✓
- Policy dialogue ✓
- Others ✓

CONTACT DETAILS

Postal address: Zmaja od Bosne bb, Sarajevo
 Telephone number: 00387 33 293 570
 Fax number:
 URL/website: www.unfpa.ba; www.unfpa.org;
<http://www.unfpa.org/emergencies>

Head of Agency: Doina Bologna
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 Email address: bologa@unfpa.org
 Telephone number:

DRR Focal Person: Gabrijela Jurela
 Designation: Assistant Representative
 Email address: jurela@unfpa.org
 Telephone number:

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 4
 Location and addresses of field office(s): UNDP Regional Office in Banja Luka, Trg Republike Srpske 1/C1 78000 Banja Luka

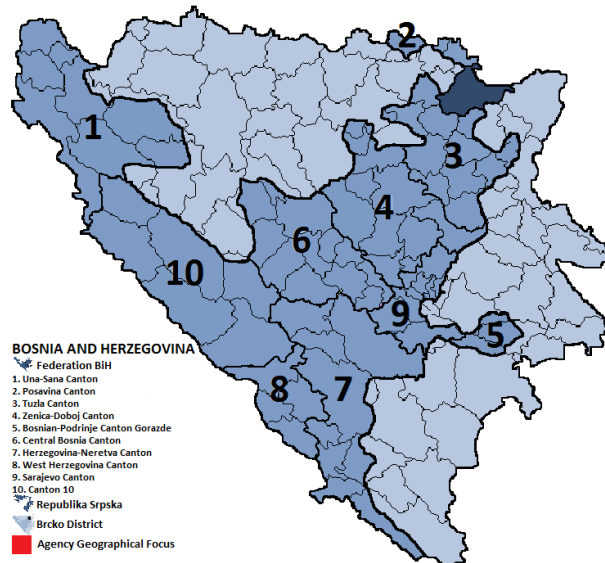
TARGET GROUPS

Governments, healthcare providers, women, young people, overall population

GENERAL AGENCY PROFILE

UNFPA is an international development agency that supports countries use of population data in policies and programmes to reduce poverty and to ensure that every pregnancy is wanted, every birth is safe, every young person potential is fulfilled. UNFPA’s goal is to achieve universal access to sexual and reproductive health (SRH), including family planning (FP), to promote reproductive rights, reduce maternal mortality, and to accelerate progress on the International Conference on Population and Development agenda. UNFPA works to empower and improve the lives of under-served populations, especially women and young people, enabling them to understand population dynamics, human rights and gender equality. UNFPA works closely with governments, UN agencies, community-based organizations and other partners to ensure that RH is integrated into emergency response. UNFPA deploys hygiene supplies, obstetric and FP supplies, trained personnel, and support to vulnerable populations, and works to ensure the needs of women and young people are served through both an emergency and the reconstruction phase.

PRESENCE



DRR AGENCY PROFILE

UNFPA’s primary role in humanitarian preparedness and DRR is to save lives by providing SRH services, delivering services and strengthening capacity to address gender-based violence (GBV), and contributing to effective response of the whole UN System through the use of population data. Country Programme and Annual Work plans include contingency planning and preparedness components in order to better assist the country to respond in the event of an emergency and are focused on strengthening disaster preparedness within development programming at the country level. Wherever possible, emergency commodities are repositioned, staff and partners trained on essentials of humanitarian response, disaster risk reduction, resilience building within host populations, advocacy while partnership and long term agreements are signed and staffing and business continuity arrangements made ahead of the crisis. This focuses on sources of data, their strengths, shortfalls and uses, and provides a list of vital indicators that could be used to better appraise risks and vulnerabilities, and identify target populations and institutions for more effective DRR strategies.

DRR THEMATIC FOCUS AREAS

- Disaster response ✓✓
- Structural assessments of infrastructure ✓
- Contingency planning
- Engineering measures
- Emergency preparedness ✓✓
- Bio-engineering measures
- Risk assessment and risk mapping ✓✓
- Retrofitting of buildings ✓✓
- Awareness raising activities ✓✓
- Early warning systems ✓
- Training and capacity development ✓✓
- Coordination ✓
- Policy dialogue ✓✓
- Others

Agency name UNITED NATIONS HIGH COMMISSIONER FOR REFUGEES
Abbreviation UNHCR



CONTACT DETAILS

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 Fax number: 00387 33 290 390
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Head of Agency: Andrew Mayne
 Designation: Regional Representative for South
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 Telephone number: 00387 61 173 311

DRR Focal Person: Olivier Mouquet
 Designation: Operations Manager, Country Office
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 Email address: mouquet@unhcr.org
 Telephone number: 00387 61 169 070

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: Currently none
 Location and addresses of field office(s): Banja Luka, Milana
 Kranovica 21a

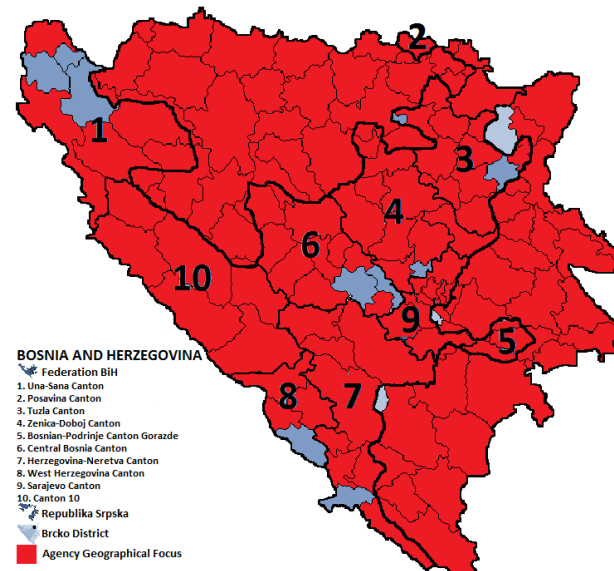
TARGET GROUPS

Any person displaced by a disaster.

GENERAL AGENCY PROFILE

In 1992, at the request of the UN Secretary General, UNHCR was designated as the lead agency for humanitarian efforts during the conflict in Bosnia and Herzegovina, overseeing one of the largest relief operations ever organized. In the period between 1992 and 1995, UNHCR's multi-sectoral assistance, in one form or the other, helped over 2.7 million beneficiaries, 80 per cent of the then population. Annex VII of the Dayton Peace Agreement specifically mandated UNHCR to assist the BiH authorities in finding durable solutions for all those who were displaced. Twenty years later, with UNHCR mobilizing over one billion dollars in the country, concerted national and international efforts, in particular regarding improvements in security, the repossession of property and the reconstruction of houses, have enabled more than a million refugees and internally displaced people (IDPs) to exercise their right to return. UNHCR is working in close partnership with local authorities, NGOs and international actors to achieve solutions for the remaining refugees and displaced persons from the 1991-1999 conflicts in former Yugoslavia. For new arrivals, the organization is working with IOM and an intra-ministerial group under a regional initiative on asylum and migration, with the aim of strengthening reception conditions and refugee status determination procedures, and reducing the use of detention for asylum-seekers.

PRESENCE



DRR AGENCY PROFILE

Currently, UNHCR does not have any specific programme in the field of DRR in Bosnia and Herzegovina but stands ready to actively participate in any activity related to prevention and awareness raising alongside other partners and placing emphasis on protection needs of displaced population resulting from a disaster. Within the IASC's cluster approach UNHCR will take the lead of the protection cluster and, if required, in partnership with IFRC and IOM, UNHCR will be engaged in the shelter and camp coordination and camp management clusters.

DRR THEMATIC FOCUS AREAS

- Disaster response ✓✓
- Structural assessments of infrastructure ✓
- Contingency planning ✓
- Engineering measures ✓
- Emergency preparedness ✓
- Bio-engineering measures ✓
- Risk assessment and risk mapping ✓
- Retrofitting of buildings ✓
- Awareness raising activities ✓
- Early warning systems ✓
- Training and capacity development ✓
- Coordination ✓
- Policy dialogue ✓
- Others ✓

CONTACT DETAILS

Postal address: Zmaja od Bosne b.b.
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Head of Agency: Ayman Abulaban
 Designation: Representative
 Email address: aabulaban@unicef.org
 Telephone number: 00387 33 293 611

DRR Focal Person: Jeremy Wetterwald
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 Email address: jwetterwald@unicef.org
 Telephone number: 00387 66 978 531

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 6
 Location and addresses of field office(s):

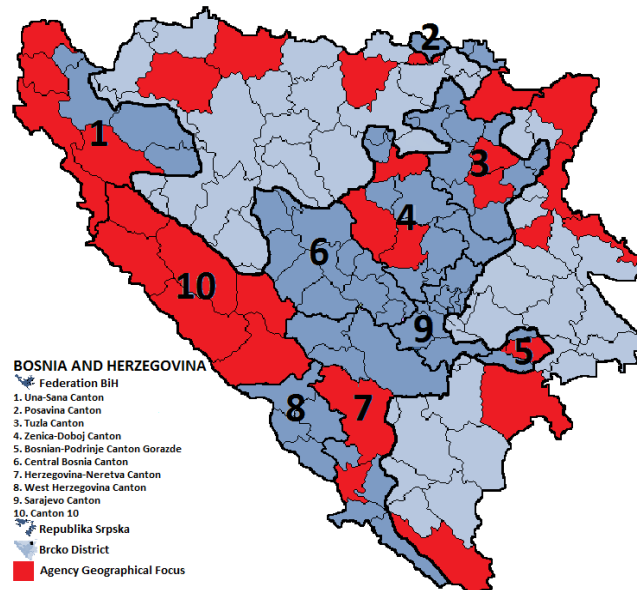
TARGET GROUPS

UNICEF through its DRR programmes reaches children, parents, teachers, school directors, and the general population through awareness raising activities.

GENERAL AGENCY PROFILE

The overall goal of the country programme is to support the efforts of Bosnia and Herzegovina to accelerate the universal realization of child rights by fostering greater social inclusion, especially of the most vulnerable and excluded children and families: children with disabilities, children of minorities, especially Roma, and children in impoverished communities. This is to be done by reducing disparities and inequities and strengthening social cohesion among groups. The programme will contribute to implementation of the Convention on the Rights of the Child, the Convention on the Elimination of All Forms of Discrimination against Women and the Convention on the Rights of Persons with Disabilities, as well as achievement of the post-2015 development agenda. Key priorities will include child rights monitoring, social protection, justice for children, early childhood education and young child well-being for all children, including children with disabilities and Roma children.

PRESENCE



DRR AGENCY PROFILE

At the global level, UNICEF has integrated DRR into the Core Commitments for Children in Humanitarian Action, UNICEF's central policy on how to uphold the rights of children affected by humanitarian crisis. UNICEF is increasing its investment in both preparedness and in reducing risk through its response and early recovery work. At the country level, UNICEF is working to integrate DRR into its programming, focusing particularly on building partnerships with governments and civil society from the national to the community level. This involves integrating DRR into both UNICEF's regular country plans and into the overarching United Nations Development Assistance Framework (UNDAF), so that risks are assessed and monitored as part of planning processes. UNICEF works to promote and help ensure an adequate and specific focus on the rights and vulnerabilities of girls, boys, adolescents and women in all DRR initiatives. In BiH UNICEF has supported the development of risk assessments, municipal level capacity building of centres for social welfare, awareness raising, and school safety.

DRR THEMATIC FOCUS AREAS

- Disaster response ✓
- Structural assessments of infrastructure ✓
- Contingency planning ✓
- Engineering measures ✓
- Emergency preparedness ✓
- Bio-engineering measures ✓
- Risk assessment and risk mapping ✓
- Retrofitting of buildings ✓✓
- Awareness raising activities ✓✓
- Early warning systems ✓✓
- Training and capacity development ✓
- Coordination ✓
- Policy dialogue ✓
- Others

Agency name UNITED NATIONS VOLUNTEERS
Abbreviation UNV



CONTACT DETAILS

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Head of Agency: Zelimir Mijic
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DRR Focal Person: Zelimir Mijic
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 Telephone number: 00387 61 792 774

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 1
 Location and addresses of field office(s): Zmaja od Bosne bb, Sarajevo

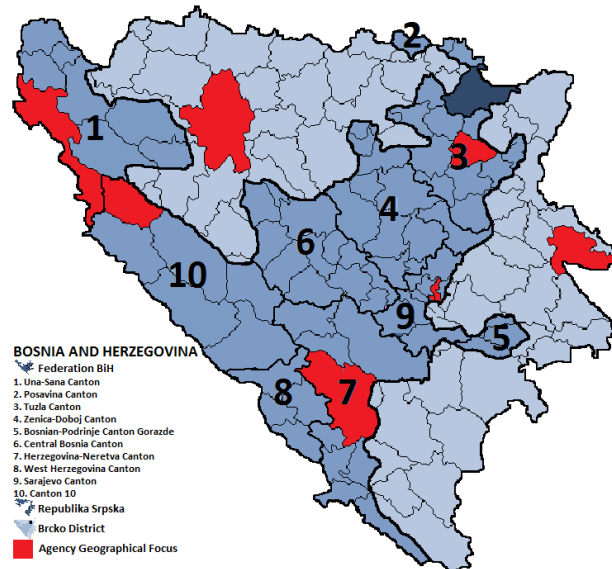
TARGET GROUPS

Local communities, youth, women, persons with disabilities and other marginalized people, volunteers, civil society organizations, volunteer involving organizations, government institutions, academic and policy institutions.

GENERAL AGENCY PROFILE

The United Nations Volunteers (UNV) programme is the UN organization that contributes to peace and development through volunteerism worldwide. Volunteerism is a powerful means of engaging people in tackling development challenges, and it can transform the pace and nature of development. Responding to growing requests from UN Member States and UN entities, UNV developed a global programme on community resilience for environment and disaster risk reduction. In collaboration with UN agencies, governments, volunteer involving organizations, and other partners, UNV supports innovative approaches for long-term processes that help to build the resilience of communities, improve capacity for local self-sufficiency and encourage empowerment at the grassroots level. The activities under the Global Programme will broadly contribute to (i) disaster risk reduction (DRR) and resilience-building; and (ii) environmental protection and natural resource management. Based in Bonn, Germany, UNV is active in around 130 countries every year with Field Units in 86 countries, represented worldwide through the offices of the United Nations Development Programme (UNDP). UNV is operational in BiH since 1996.

PRESENCE



DRR AGENCY PROFILE

UNV has significant experience in disaster prevention and risk reduction. The Hyogo Framework for Action explicitly recognized the added value and contribution of volunteerism to disaster risk management, particularly volunteerism's role in strengthening community capacities to respond to and prevent disasters. UNV's involvement in this area focus on supporting countries and situations where there is an identified risk and high vulnerability to disaster. When volunteerism is integrated into disaster risk reduction (DRR) programmes it can make significant contributions across the spectrum of disaster management, from preparedness and prevention to response to recovery. Inclusion is a key area that volunteerism has demonstrated its value. UNV-assisted programmes and projects include measures to bring together communities to address common goals in a way that all community members became knowledgeable and responsible for the safety and well-being of others, especially women, marginalized groups, children, youth, persons with disabilities and older people. UNV's local presence assists stakeholders to identify opportunities and challenges to address gaps in critical areas in resilience. UNV also plays an important role in the mobilization of volunteers in response to disasters. Through their mixture of technical skills and on-the-ground assistance, the volunteers provide critical assistance to communities to facilitate recovery efforts.

DRR THEMATIC FOCUS AREAS

Disaster response	✓✓
Structural assessments of infrastructure	✓
Contingency planning	✓
Engineering measures	✓
Emergency preparedness	✓✓
Bio-engineering measures	✓
Risk assessment and risk mapping	✓✓
Retrofitting of buildings	✓
Awareness raising activities	✓✓
Early warning systems	✓✓
Training and capacity development	✓✓
Coordination	✓
Policy dialogue	✓
Others	

Agency name WORLD HEALTH ORGANIZATION
Abbreviation WHO



CONTACT DETAILS

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 Telephone number: 00387 33 293 592
 Fax number: 00387 33 201 815
 URL/website:

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 Designation:
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 Telephone number: 00387 62 332 282

DRR Focal Person: Sanid Vlajcic
 Designation:
 Email address: vsa@euro.who.int
 Telephone number: 00387 61 274 558

HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR: 1
 Location and addresses of field office(s): Rajka Bosnica 3
 Banja Luka

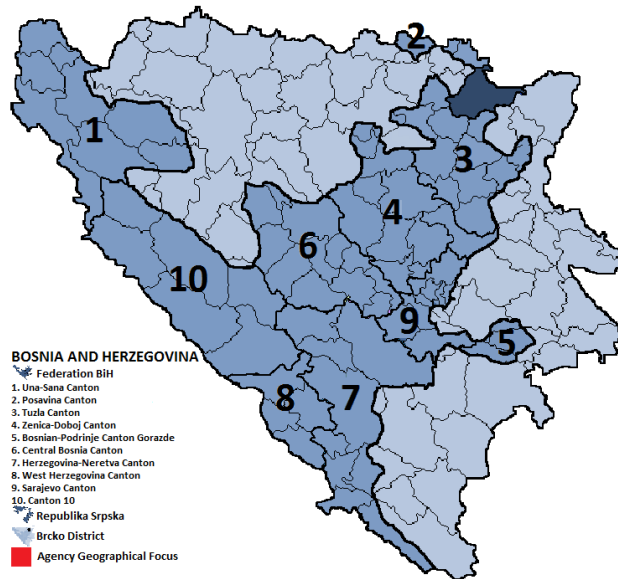
TARGET GROUPS

Health system decision makers at entities level.

GENERAL AGENCY PROFILE

Specialized Agency of UN. The WHO primary role is to direct and coordinate international health within the United Nations' system. These are following main areas of work: Health systems, Promoting health through the life-course, Noncommunicable diseases, Communicable diseases, Preparedness, surveillance and response.

PRESENCE



DRR AGENCY PROFILE

DRR THEMATIC FOCUS AREAS

- Disaster response ✓✓
- Structural assessments of infrastructure ✓
- Contingency planning ✓
- Engineering measures ✓✓
- Emergency preparedness ✓
- Bio-engineering measures ✓
- Risk assessment and risk mapping ✓
- Retrofitting of buildings ✓
- Awareness raising activities ✓
- Early warning systems ✓
- Training and capacity development ✓
- Coordination ✓
- Policy dialogue ✓
- Others ✓

CONTACT DETAILS

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 Telephone number: 00387 61 191 167

DRR Focal Person: Dragana Bulic
 Designation: Quality team leader
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HUMAN RESOURCES AND FIELD PRESENCE

No. of staff involved in DRR:
 Location and addresses of field office(s):
 Banja Luka, Ranka Sipke 2,
 Zenica, Skolska 10
 Tuzla, Nesiba Malkica 7
 Sarajevo, Emerika Bluma 27

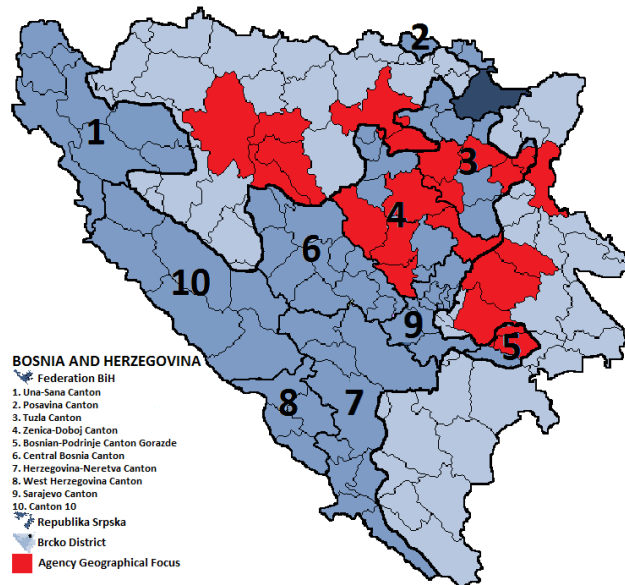
TARGET GROUPS

WV DRR programmes are designed to enhance preparedness, functional connectedness and resilience of the following target groups: Children, Families, Local Communities, with particular focus on schools, DRR stakeholders / mechanisms at the municipal, cantonal, entity/district and national level.

GENERAL AGENCY PROFILE

World Vision is a Christian relief, development and advocacy organization dedicated to working with children, families and their communities worldwide to help them overcome poverty and injustice. Founded in 1950, World Vision works in more than 90 countries and serves all people, regardless of religion, race, ethnicity or gender. In its work, World Vision provides emergency assistance to children and families affected by disasters and conflicts, partners with communities for long-term solutions to alleviate poverty, and advocates for justice. World Vision has been present in Bosnia and Herzegovina since 1994, implementing interventions for the well-being of children and their families, especially the most vulnerable. Today, World Vision works across Bosnia and Herzegovina implementing various grant-funded projects, as well as conducting its Sponsorship Programme.

PRESENCE



DRR AGENCY PROFILE

DRR is one of the three strategic orientations of the World Vision International in Bosnia and Herzegovina and is advanced under the strategic pillar of Family and Community Resilience. WVI in BiH envisions disaster-resilient communities, able to recognize early warning signs, know what to do in case of emergencies and act upon that knowledge. With programmatic presence in 19 municipalities, organised in 6 Area Development Programmes, WVI in BiH actively promotes and advances disaster preparedness at the community level through convening and building capacities of relevant services and DRR mechanisms, as well as mobilizing, strengthening and equipping of local stakeholders, in their capacity to safeguard their communities and effectively respond to potential future disasters. To reinforce and sustain these efforts, a policy-level change at national and municipal level is strongly advocated for. In this, resilience of children and child-focused DRR programming is of particular importance and strengthened through an improved focus on life skills development and education on disaster preparedness.

DRR THEMATIC FOCUS AREAS

Disaster response	✓✓
Structural assessments of infrastructure	
Contingency planning	✓
Engineering measures	
Emergency preparedness	✓
Bio-engineering measures	
Risk assessment and risk mapping	✓✓
Retrofitting of buildings	
Awareness raising activities	✓✓
Early warning systems	✓
Training and capacity development	✓✓
Coordination	✓✓
Policy dialogue	✓✓
Others	

Who Does What Where Exercise in
Disaster Risk Reduction in
Bosnia and Herzegovina

First Version, February, 2016